

TOURISM INFRASTRUCTURE AND ENTERPRISE ZONE AUTHORITY (TIEZA)

2025 CHARTER STATEMENT AND STRATEGY MAP



OUR MISSION

To contribute to national tourism development goals and showcase Philippine culture by designating, supervising, and regulating sustainable Tourism Enterprise Zones; undertaking viable Tourism Infrastructure Projects; and managing assets.

OUR CORE VALUES

EI<sup>2</sup>

- 1. Excellence
- 2. Integrity
- 3. Innovation

TOURISM INFRASTRUCTURE AND ENTERPRISE ZONE AUTHORITY  
CHARTER STATEMENT AND STRATEGY MAP

**VISION :** By 2028, TIEZA is the recognized tourism development agency contributing to inclusive and sustainable economic growth in the Philippines.

Learning Internal & Growth Process  
Finance  
Socio-eco  
Impact/Customer



STRATEGIC THEMES:

Inclusive Growth

Financial Viability

Operational Excellence

TOURISM INFRASTRUCTURE AND ENTERPRISE ZONE AUTHORITY (TIEZA)

| Component                        |                   |                                                                                                           |                                                               |                 | Baseline Data              |                                                                                                                                                                                                                                                                                  | Target                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                          |
|----------------------------------|-------------------|-----------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|-----------------|----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                  | Objective/Measure |                                                                                                           | Formula                                                       | Weight          | Rating System              | 2022                                                                                                                                                                                                                                                                             | 2023                                                                                                                                                                                                                                                                                                                                                                                        | 2024                                                                                                                                                                                                          | 2025                                                                                                                                                                                                                                                                                                                                                     |
| SOCIO-ECONOMIC IMPACT / CUSTOMER | SO 1              | Developed Sustainable Tourism Zones and Support Infrastructure to Contribute to Country’s Competitiveness |                                                               |                 |                            |                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                          |
|                                  | SM 1a             | Development of Sustainable Tourism Infrastructure Projects                                                | Actual Accomplishment                                         | 7.5%            | All or Nothing             | TIEZA completed the following deliverables:<br><br>(1) Notice of Award for the "Consultancy Services for the Preparation of the Detailed Architectural and Engineering Design (DAED) for the Site Development and Food and Cultural Hall at Clark TIEZA Tourism Enterprise Zone; | Evaluation, Joint Scoring and Final Shortlisting of Identified New Possible Sites                                                                                                                                                                                                                                                                                                           | Appraisal and Technical Due Diligence for the Identified Areas <sup>1</sup>                                                                                                                                   | Submitted Situational Analysis Report (SAR) Duly Presented to the TWG <sup>2</sup> and Accepted by TIEZA                                                                                                                                                                                                                                                 |
|                                  |                   |                                                                                                           | Percentage Completion/ Target Project Completion <sub>3</sub> | 5% <sup>4</sup> | (Actual / Target) x Weight | (2) Preliminary Inception / Situational Analysis Report;<br><br>(3) Preliminary Conceptual Plans and Design                                                                                                                                                                      | <i>Development of San Vicente Flagship TEZ:</i><br>Rehabilitation of the San Vicente Flagship TEZ: 43.90%<br><br><i>Development of Mt. Samat Shrine:</i><br>- Renovation of Colonnade Restroom; and Renovation of existing restrooms and construction of new restroom in the Memorial Cross Area: 100%<br>- Guardhouse and Main Gate: 100%<br>- Geodetic Survey Geotechnical Analysis: 100% | 1. Development of San Vicente Flagship TEZ: Installation of 14km Solar Streetlights at Long Beach, San Vicente, Palawan; and<br><br>2. Development of Mt. Samat Shrine: 100% Completion of Underground Museum | Implementation of Support Infrastructure in Mt. Samat FTEZ: 30% Development of the Design Phase- Visitor’s Complex at the Shrine of Valor, Mt. Samat FTEZ Pilar, Bataan under Design and Build Scheme<br><br>Implementation of Support Infrastructure in Corregidor FTEZ: 30% Development of Various Facilities for Corregidor FTEZ, Cavite City, Cavite |

<sup>1</sup> Maria Makiling, Laguna; Magalang Pampanga; Puerto Princesa, Palawan  
<sup>2</sup> The Technical Working Group (TWG) is composed of members from the Department of Tourism (DOT), DOT Regional Office, TIEZA, and the municipality/government agency concerned.  
<sup>3</sup> Accomplishment will be computed per project.  
<sup>4</sup> Weight is equally divided among the number of target projects.



| Component |                   |                                                                                                                                                   |                                                               |                   |                            | Baseline Data |                                                                                           | Target                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                     |
|-----------|-------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|-------------------|----------------------------|---------------|-------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|           | Objective/Measure |                                                                                                                                                   | Formula                                                       | Weight            | Rating System              | 2022          | 2023                                                                                      | 2024                                                                                                                                                                                                                                                                                                                                                                                | 2025                                                                                                                                                                                                                                                                                                                                                                |
|           | SM 1b             | Monitoring of Tourism Enterprise Zones (TEZs) and Registered Tourism Enterprises (RTEs)                                                           | Actual Accomplishment                                         | 5%                | All or Nothing             | N/A           | 100% of Tourism Enterprise Zones (TEZs) / Registered Tourism Enterprises (RTEs) Monitored | 100% of Tourism Enterprise Zones (TEZs) / Registered Tourism Enterprises (RTEs) Monitored <sup>5</sup>                                                                                                                                                                                                                                                                              | 100% of Tourism Enterprise Zones (TEZs) / Registered Tourism Enterprises (RTEs) Monitored <sup>6</sup>                                                                                                                                                                                                                                                              |
|           | SO 2              | Preserved Historical, Cultural, Religious, and Heritage Sites and Developed Ecotourism Sites in Depressed Provinces with Strong Tourism Potential |                                                               |                   |                            |               |                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                                                     |
|           | SM 2              | Maintain Assets                                                                                                                                   | Percentage Completion/ Target Project Completion <sup>7</sup> | 7.5% <sup>8</sup> | (Actual / Target) x Weight | N/A           | N/A                                                                                       | 1. 50% Completion of the Provision of New Water Line from the Main Source at Banaue Hotel and Youth Hostel<br><br>2. 30% Completion of the Provision of Flood Control System and Rehabilitation of Driving Range and Netting (Perimeter Drainage at Fairway) at Club Intramuros Golf Course<br><br>3. 30% Completion of the Provision of Flood Control System and Rehabilitation of | 1. 30% Completion of Provision of Flood Control System and Rehabilitation of Driving Range and Netting (Perimeter Drainage at Fairway) at Club Intramuros Golf Course<br><br>2. 30% Completion of Provision of Flood Control System and Rehabilitation of Driving Range and Netting at Club Intramuros Golf Course<br><br>3. 100% Completion of the Construction of |

<sup>5</sup> Covers TEZs and RTEs identified in the 2024 Annual Monitoring Plan

<sup>6</sup> Covers TEZs and RTEs identified in the 2025 Annual Monitoring Plan

<sup>7</sup> Accomplishment will be computed per project.

<sup>8</sup> Weight is equally divided among the number of target projects.

| Component |                                                    |  |                                                               |                    |                            | Baseline Data                                                                                                                      |                                                                                                                                                                                                                                       | Target                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                |
|-----------|----------------------------------------------------|--|---------------------------------------------------------------|--------------------|----------------------------|------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|           | Objective/Measure                                  |  | Formula                                                       | Weight             | Rating System              | 2022                                                                                                                               | 2023                                                                                                                                                                                                                                  | 2024                                                                                                                                                                                                                                                 | 2025                                                                                                                                                                                                                                                                                                           |
|           |                                                    |  |                                                               |                    |                            |                                                                                                                                    |                                                                                                                                                                                                                                       | Driving Range and Netting at Club Intramuros Golf Course<br><br>4. 100% Completion of the Rehabilitation of Seawalls at Zamboanga Gold Course                                                                                                        | Hyperbaric Chamber Center in Coron, Palawan<br><br>4. 100% Completion of Hyperbaric Chamber Center- Dauin, Negros Oriental<br><br>5. 100% Completion of Fencing and Rehabilitation of Pump Station 3 – Boracay Island, Malay, Aklan<br><br>6. 100% Completion of Hyperbaric Chamber Center – Catarman Camiguin |
| SM 3      | Development of Ecotourism Sites in Depressed Areas |  | Percentage Completion/ Target Project Completion <sup>9</sup> | 7.5% <sup>10</sup> | (Actual / Target) x Weight | Completed the DAED of TIEZA-initiated Project for Three (3) Eco-Tourism Sites in Depressed Provinces with Strong Tourism Potential | 1. Development of Lalaguna Mangrove Eco Park: 100%<br><br>2. Development of Tourism Facilities in Bongo Island: <i>Cannot be validated</i><br><br>3. Rehabilitation of Tourism Information Center and Rest Area (Green Restroom Sagay | 1. 100% Completion of the Development of Carindan Ecotourism and Biodiversity Project, Sta. Cruz, Occidental Mindoro<br><br>2. 100% Completion of the Development of Dawitan Eco Park, Legaspi, Albay<br><br>3. 75% Completion of the Development of | 1. 100% Completion of the Development of Nature Park, Borongan Eastern Samar<br><br>2. 100% Completion of the Development of Mangrove Forest Trail and Conservation Center, Arteche, Eastern Samar                                                                                                             |

<sup>9</sup> Accomplishment will be computed per project.

<sup>10</sup> Weight is equally divided among the number of target projects.

| Component |                   |  |         |        |               | Baseline Data |                                                                                                     | Target                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                  |
|-----------|-------------------|--|---------|--------|---------------|---------------|-----------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|
|           | Objective/Measure |  | Formula | Weight | Rating System | 2022          | 2023                                                                                                | 2024                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 2025                                                                                                             |
|           |                   |  |         |        |               |               | City, Negors Occidental): 100%<br><br>4. Libertad Mangrove Forest and Aqua Culture Facilities: 100% | Nature Park, Borongan Eastern Samar<br><br>4. 50% Completion of the Development of Ecotourism Sites at Mt. Kitanglad Range Natural Park Lantapan, Bukidnon<br><br>5. 75% Completion of the Development of the Mangrove Forest Trail and Conservation Center, Arteche, Eastern Samar<br><br>6. 75% Completion of the Construction of Boardwalk with Viewdeck at Ipil, Zamboanga Sibugay<br><br>7. 100% Completion of the Rehabilitation of Mt. Candalaga and White Peak Climb Trail Rehabilitation Project at Marasugan, Compostela Valley | 3. 100% Completion of the Development of Ecotourism Sites at Mt. Kitanglad Range Natural Park Lantapan, Bukidnon |



| Component |                   |                                                                           |                                                  |        |                            | Baseline Data                                              |                                                                                                             | Target                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                    |
|-----------|-------------------|---------------------------------------------------------------------------|--------------------------------------------------|--------|----------------------------|------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|
|           | Objective/Measure |                                                                           | Formula                                          | Weight | Rating System              | 2022                                                       | 2023                                                                                                        | 2024                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 2025                                                               |
|           | SM 4              | Preservation of Historical, Cultural, Religious and Heritage (HCRH) Sites | Percentage Completion/ Target Project Completion | 7.5%   | (Actual / Target) x Weight | 95.966% Completion of the Restoration of Malañang sa Sugbo | 1. Reconstruction of Corregidor Breakwater: 44.84%<br><br>2. Installation of Mt. Samat Cross Lighting: 100% | 1. 100% Completion of the Conservation and Improvement of Escuela Pia, Taal, Batangas<br><br>2. 50% Completion of the Development of Laylay Magnetic Station Historical-Cultural Tourism Development, Boac, Marinduque<br><br>3. 75% Completion of the Reconstruction and Retrofitting of San Agustin Church, Lubao, Pampanga<br><br>4. 75% Completion of the Reconstruction and Retrofitting of San Guillermo Parish Church, Bacolor, Pampanga<br><br>5. 100% Completion of the Development of Mt. Tabur, Tagudin, Ilocos Sur<br><br>6. 100% Completion of the Improvement of Holy Angel Parish and Shrine Nuestra Senora Virgen del Mar Cautiva at Sto.Tomas, La Union | Redevelopment of Bacolod City Government Center and Heritage Plaza |

| Component    |                              |                                                                                    |                                                                                            |        | Baseline Data              |                                             | Target                              |                                     |                |
|--------------|------------------------------|------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|--------|----------------------------|---------------------------------------------|-------------------------------------|-------------------------------------|----------------|
|              | Objective/Measure            |                                                                                    | Formula                                                                                    | Weight | Rating System              | 2022                                        | 2023                                | 2024                                | 2025           |
| STAKEHOLDERS | SO 3                         | Customer Satisfaction Ensured                                                      |                                                                                            |        |                            |                                             |                                     |                                     |                |
|              | SM 5                         | Percentage of Satisfied Customers                                                  | Number of respondents who rated at least Satisfactory / Total number of survey respondents | 10%    | (Actual / Target) x Weight | 93.25%                                      | 98.20%                              | 90% <sup>11</sup>                   | 90%            |
|              |                              | Sub-total                                                                          |                                                                                            | 50%    |                            |                                             |                                     |                                     |                |
|              |                              |                                                                                    |                                                                                            |        |                            |                                             |                                     |                                     |                |
| FINANCIAL    | SO 4                         | Financial Viability and Sustainability Achieved, and Absorptive Capacity Maximized |                                                                                            |        |                            |                                             |                                     |                                     |                |
|              | SM 6                         | Amount of Travel Tax Collected                                                     | 100% of the Total Travel Tax Collection, net of refunds                                    | 15%    | (Actual / Target) x Weight | ₱2.338 Billion<br>(Total Annual Collection) | ₱3.167 Billion<br>(50% TIEZA Share) | ₱3.262 Billion<br>(50% TIEZA Share) | ₱6.849 Billion |
|              | SM 7 Budget Utilization Rate |                                                                                    |                                                                                            |        |                            |                                             |                                     |                                     |                |
|              | SM 7a                        | Obligations Budget Utilization Rate                                                | Total Obligated Subsidy / Total COB from Subsidy (Both Net of PS Cost)                     | 2.5%   | (Actual / Target) x Weight | 86%                                         | 99.14%                              | 90%                                 | 90%            |

<sup>11</sup> Based on GCG-ARTA Joint Memorandum Circular No. 1, series of 2023. Covers customers availing the GOCC's external services only.

| Component |                   |                                                    |                                                                                                                            |        |                            | Baseline Data                                                                               |                 | Target           |                  |
|-----------|-------------------|----------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|--------|----------------------------|---------------------------------------------------------------------------------------------|-----------------|------------------|------------------|
|           | Objective/Measure |                                                    | Formula                                                                                                                    | Weight | Rating System              | 2022                                                                                        | 2023            | 2024             | 2025             |
|           | SM 7b             | Disbursements Budget Utilization Rate              | Total Disbursements from Subsidy / Total Obligated Subsidy <i>(Both Net of PS Cost)</i>                                    | 2.5%   | (Actual / Target) x Weight | 90.63%                                                                                      | 100%            | 90%              | 90%              |
|           | SM 7c             | Corporate Fund Budget Utilization Rate             | Total Disbursements from Internally Generated Fund / Total COB from Internally Generated Fund <i>(Both Net of PS Cost)</i> | 5%     | (Actual / Target) x Weight | 83.33%                                                                                      | 98.93%          | 90%              | 90%              |
|           | SM 8              | Improve Income of Operating Entities <sup>12</sup> | Absolute Amount                                                                                                            | 5%     | (Actual / Target) x Weight | More than the Income from Operating Entities Registered in the 2021 COA Annual Audit Report | ₱155.97 Million | ₱175.386 Million | ₱140.571 Million |
|           | Sub-total         |                                                    |                                                                                                                            | 30%    |                            |                                                                                             |                 |                  |                  |

<sup>12</sup> Refers to the following TIEZA Operating Assets: Balicasag Island and Dive Resort, Club Intramuros Golf Course, Gardens of Malasag Eco-Tourism Village, Zamboanga Golf Course and Beach Park, and Mount Data Hotel



| Component        |                   |                                                                                                                                                                              |                                                                                                                                  |               | Baseline Data              |                                                                                                                                                                                                                               | Target                                                      |                                                                              |
|------------------|-------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|---------------|----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|------------------------------------------------------------------------------|
|                  | Objective/Measure | Formula                                                                                                                                                                      | Weight                                                                                                                           | Rating System | 2022                       | 2023                                                                                                                                                                                                                          | 2024                                                        | 2025                                                                         |
| INTERNAL PROCESS | <b>SO 5</b>       | <b>Implement Integrated Automated Information System</b>                                                                                                                     |                                                                                                                                  |               |                            |                                                                                                                                                                                                                               |                                                             |                                                                              |
|                  | SM 9              | Develop and Implement a New Integrated Automated Information System                                                                                                          | Total Number of Deliverables Due for 2025 Attained / Total Number of Deliverables Due for 2025                                   | 5%            | (Actual / Target) x Weight | 100% Attainment of 2022 Deliverables Based on the 2020-2022 ISSP<br>Board-Approved Information System Strategic Plan (ISSP) 2023-2025 Submitted to DICT<br>42.86% Attainment of the 2023 Deliverables based on 2023-2025 ISSP | 100% Attainment of 2024 Deliverables (based ISSP 2023-2025) | 100% Attainment of 2025 Deliverables (based on DICT-endorsed ISSP 2023-2025) |
|                  | <b>SO 6</b>       | <b>Deliver Responsive and Timely Services to Stakeholders</b>                                                                                                                |                                                                                                                                  |               |                            |                                                                                                                                                                                                                               |                                                             |                                                                              |
|                  | SM 10             | Percentage of Applications for Registration of Business Enterprises (RBEs) under CREATE Act (as Amended by CREATE MORE Act) Processed Within Prescribed Period <sup>13</sup> | Total Number of Applications Prescribed within Prescribed Period / Total Number of Applications Received with Complete Documents | 5%            | (Actual / Target) x Weight | Measure excluded                                                                                                                                                                                                              | Measure excluded                                            | 100%                                                                         |
|                  | <b>SO 7</b>       | <b>Implement Quality Management System</b>                                                                                                                                   |                                                                                                                                  |               |                            |                                                                                                                                                                                                                               |                                                             |                                                                              |
|                  | SM 11             | Maintain ISO 9001:2015 Certification                                                                                                                                         | Actual Accomplishment                                                                                                            | 5%            | All or Nothing             | ISO 9001:2015 Certification Maintained                                                                                                                                                                                        | ISO 9001:2015 Certification Maintained                      | Attain ISO 9001:2015 Recertification                                         |
|                  |                   | <b>Sub-total</b>                                                                                                                                                             |                                                                                                                                  | <b>15%</b>    |                            |                                                                                                                                                                                                                               |                                                             |                                                                              |
|                  |                   |                                                                                                                                                                              |                                                                                                                                  |               |                            |                                                                                                                                                                                                                               |                                                             | Maintain ISO 9001:2015 Certification (First Surveillance Audit)              |

<sup>13</sup> As indicated in TIEZA's Citizen's Charter

| Component                |                             |                                                                                      |                                                                                                                                                                              |                | Baseline Data  |                                       | Target                                       |                                            |                                                      |
|--------------------------|-----------------------------|--------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|----------------|---------------------------------------|----------------------------------------------|--------------------------------------------|------------------------------------------------------|
|                          | Objective/Measure           | Formula                                                                              | Weight                                                                                                                                                                       | Rating System  | 2022           | 2023                                  | 2024                                         | 2025                                       |                                                      |
| LEARNING & GROWTH        | SO 8                        | Build and Strengthen Human and Organizational Capabilities                           |                                                                                                                                                                              |                |                |                                       |                                              |                                            |                                                      |
|                          | SM 12                       | Percentage of Employees with Required Competencies Met                               | Competency Level 2025 – Competency Level 2024<br><br>(where <i>Competency Level = Total Number of Employees with Required Competencies Met / Total Number of Employees</i> ) | 2.5%           | All or Nothing | Competency Baseline Improved by 1.77% | 1.81% improvement in the Competency Baseline | Increase from 2023 Actual Competency Level | Increase from 2024 Actual Competency Level           |
|                          | SM 13                       | Development and Implementation of Disaster Risk Reduction and Management (DRRM) Plan | Actual Accomplishment                                                                                                                                                        | 2.5%           | All or Nothing | N/A                                   | N/A                                          | N/A                                        | Board-Approved Public Service Continuity Plan (PSCP) |
|                          |                             | Sub-total                                                                            |                                                                                                                                                                              | 5%             |                |                                       |                                              |                                            |                                                      |
|                          |                             | TOTAL                                                                                |                                                                                                                                                                              | 100%           |                |                                       |                                              |                                            |                                                      |
| BONUS STRATEGIC MEASURES |                             |                                                                                      |                                                                                                                                                                              |                |                |                                       |                                              |                                            |                                                      |
| FINANCIAL                | GAD Budget Utilization Rate | Actual Disbursement for GAD-related Activities / Total COB                           | 1%                                                                                                                                                                           | All or Nothing | N/A            | N/A                                   | N/A                                          | 5% of Total COB                            |                                                      |

| Component        |                                                        |                       |        |                | Baseline Data |      | Target |                              |
|------------------|--------------------------------------------------------|-----------------------|--------|----------------|---------------|------|--------|------------------------------|
|                  | Objective/Measure                                      | Formula               | Weight | Rating System  | 2022          | 2023 | 2024   | 2025                         |
| INTERNAL PROCESS | ISO Certification on any of the following Standards:   |                       |        |                |               |      |        |                              |
|                  | i. Environmental Management System (EMS) Certification | Actual Accomplishment | 1%     | All or Nothing | N/A           | N/A  | N/A    | ISO 14001:2015 Certification |
|                  | ii. Business Continuity Management Systems (BCMS)      | Actual Accomplishment |        | All or Nothing | N/A           | N/A  | N/A    | ISO 22301:2019 Certification |