

TOURISM INFRASTRUCTURE AND ENTERPRISE ZONE AUTHORITY (TIEZA)

Socio-Economic Impact / Customer	Component				Baseline Data		Target	
	Objective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024
	SO 1	Developed Sustainable Tourism Zones and Support Infrastructure to Contribute to Country's Competitiveness						
SM 1a	Develop Sustainable Tourism Infrastructure Projects	Actual Accomplishment	7.5%	Completion of the Appraisal Activities = 3.75% Completion of the Technical Due Diligence = 3.75%	Approval of Invitation to Apply for Eligibility and to Submit Comparative Proposals (IAESP) and Eligibility Documents Kits by the Joint Venture Selection Committee (JVSC) Preparation of TOR, JV Agreement, and minimum performance standards by JVSC Publication of invitation to apply for eligibility and submit proposal (IAESP)	Notice of Award for the "Consultancy Services for the Preparation of the Detailed Architectural and Engineering Design (DAED) for the Site Development and Food and Cultural Hall at Clark TIEZA Tourism Enterprise Zone; Preliminary Inception / Situational Analysis Report; Preliminary Conceptual Plans and Design	Evaluation, Joint Scoring and Final Shortlisting of Identified New Possible Sites	Appraisal and Technical Due Diligence Activities for the Identified Areas ¹
		No. of Targeted Projects Attained / Total No. of Targeted Projects	10%	(Actual / Target) x Weight	Measure Excluded		Development of San Vicente Flagship TEZ: 1. Rehabilitation of the San Vicente TIEZA Office Development of Mt. Samat Shrine: 1. Renovation of Colonnade Restroom; and Renovation of	1. Development of San Vicente Flagship TEZ: Installation of 14km Solar Streetlights at Long Beach, San Vicente, Palawan; and 2. Development of Mt. Samat Shrine: 100% Completion of

¹ Maria Makiling, Laguna; Magalang, Pampanga; Puerto Princesa, Palawan

Component					Baseline Data		Target	
Objective/Measure		Formula	Weight	Rating System	2021	2022	2023	2024
							existing restrooms and construction of new restroom in the Memorial Cross Area 2. Guardhouse and Main Gate 3. Geodetic Survey and Geotechnical Analysis	Underground Museum
SM 1b	Monitor Tourism Enterprise Zones (TEZs) and Registered Tourism Enterprises (RTEs)	Actual Accomplishment	5%	All or Nothing	N/A	N/A	100% of Tourism Enterprise Zones (TEZs) / Registered Tourism Enterprises (RTEs) Monitored ²	100% of Tourism Enterprise Zones (TEZs) / Registered Tourism Enterprises (RTEs) Monitored ³
SM 2	Maintain Operating Assets	No. of Targeted Projects Attained / Total No. of Targeted Projects	5%	(Actual / Target) x Weight	N/A	N/A	N/A	1. 50% Completion of the Provision of New Water Line from the Main Source at Banaue Hotel and Youth Hostel 2. 30% Completion of the Provision of Flood Control System and Rehabilitation of Driving Range and Netting (Perimeter Drainage at Fairway) at Club Intramuros Golf Course

² Covers TEZs and RTEs identified in the 2023 Annual Monitoring Plan.

³ Covers TEZs and RTEs identified in the 2024 Annual Monitoring Plan.

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								<div>3. 30% Completion of the Provision of Flood Control System and Rehabilitation of Driving Range and Netting at Club Intramuros Golf Course</div> <div>4. 100% Completion of the Rehabilitation of Seawalls at Zamboanga Golf Course</div>
SO 2	Preserved Historical, Cultural, Religious and Heritage Sites and Developed Ecotourism Sites in Depressed Provinces with Strong Tourism Potential							
SM 3	Develop Ecotourism Sites in Depressed Areas	No. of Targeted Projects Attained / Total No. of Targeted Projects	7.5%	(Actual / Target) x Weight	Three (3) Board-Approved Project Proposals for Ecotourism sites in depressed provinces with strong tourism potential	Completed the DAED of TIEZA-Initiated Project for Three (3) Ecotourism Sites in Depressed Provinces with Strong Tourism Potential	100% Completion of: ⁴ <div>1. Development of Lalaguna Mangrove Eco Park</div> <div>2. Development of Tourism Facilities in Bongo Island</div> <div>3. Rehabilitation of Carbin Reef Tower; Information Center and Rest Area (Green Restroom, Sagay City, Negros Occidental)</div> <div>4. Libertad Mangrove Forest & Aqua Culture Facilities</div>	<div>1. 100% Completion of the Development of Carindan Ecotourism and Biodiversity Project, Sta. Cruz, Occidental Mindoro</div> <div>2. 100% Completion of the Development of Dawitan Eco Park, Legaspi, Albay</div> <div>3. 75% Completion of the Development of Nature Park, Borongan Eastern Samar</div> <div>4. 50% Completion of the Development of Ecotourism Sites at</div>

⁴ Projects that will not proceed due to lack of funds will be considered during the validation of the annual accomplishment.



Component					Baseline Data		Target	
Objective/Measure		Formula	Weight	Rating System	2021	2022	2023	2024
								Mt. Kitanglad Range Natural Park Lantapan, Bukidnon
								5. 75% Completion of the Development of the Mangrove Forest Trail and Conservation Center, Arteche, Eastern Samar
								6. 75% Completion of the Construction of Boardwalk with Viewdeck at Ipil, Zamboanga Sibugay
								7. 100% Completion of the Rehabilitation of Mt. Candalaga and White Peak Climb Trail Rehabilitation Project at Maragusan, Compostela Valley

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Component					Baseline Data		Target	
Objective/Measure		Formula	Weight	Rating System	2021	2022	2023	2024
SM 4	Preserve Historical, Cultural, Religious and Heritage Sites	No. of Targeted Projects Attained / Total No. of Targeted Projects	7.5%	(Actual / Target) x Weight	N/A	95.966% Completed (Malacañang sa Sugbo Restoration)	100% Completion of Deliverables of the following projects: 1. Reconstruction of Corregidor Breakwater 2. Installation of Mt. Samat Cross Lighting	<ol style="list-style-type: none"> 100% Completion of the Conservation and Improvement of Escuela Pia, Taal, Batangas 50% Completion of the Development of Laylay Magnetic Station Historical-Cultural Tourism Development, Boac, Marinduque 75% Completion of the Reconstruction and Retrofitting of San Agustin Church, Lubao, Pampanga 75% Completion of the Reconstruction and Retrofitting of San Guillermo Parish Church, Bacolor, Pampanga 100% Completion of the Development of Mt. Tabur, Tagudin, Ilocos Sur 100% Completion of the Improvement of Holy Angel Parish and Shrine Nuestra Senora Virgen de Mar Cautiva at Sto Tomas, La Union

FINANCIAL	Component				Baseline Data		Target	
	Objective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024
SO 3	Customer Satisfaction Ensured							
SM 5	Percentage of Satisfied Customers	Number of respondents who gave a Rating of at Least Satisfactory / Total Number of Respondents	10%	(Actual / Target) x Weight If less 80% = 0%	90.65%	93.25%	90%	90% ⁵
	Sub-Total		52.5%					
SO 4	Financial Viability and Sustainability Achieved and Absorptive Capacity Maximized							
SM 6	Amount of Travel Tax Collected (TIEZA Share)	50% of the Total Travel Tax Collection, net of refunds	15%	(Actual / Target) x Weight	₱166.20 Million	₱1.25 Billion	₱1.7 Billion	₱3.262 Billion
SM 7a	Obligations Subsidy Budget Utilization Rate	Total Obligated Subsidy / Total COB from Subsidy (both net of PS Cost)	2.5%	(Actual / Target) x Weight	N/A	N/A	90%	90%
SM 7b	Disbursements Subsidy Budget Utilization Rate	Total Disbursements / Total Obligations (both net of PS Cost)	2.5%	(Actual / Target) x Weight	N/A	N/A	90%	90%

⁵ Based on GCG – ARTA Joint Memorandum Circular No. 1, series of 2023. Covers customers availing the GOCC's **external services** only.

INTERNAL PROCESS	Component				Baseline Data		Target		
	Objective/Measure		Formula	Weight	Rating System	2021	2022	2023	2024
	SM 7c	Corporate Fund Budget Utilization Rate	Total Disbursements / Total COB from Internally Generated Funds (both net of PS Cost)	2.5%	(Actual / Target) x Weight	N/A	N/A	90%	90%
	SM 8	Improve Income of Operating Entities ⁶	Absolute Amount	5%	(Actual / Target) x Weight	N/A	More than the Income from Operating Entities Registered in the 2021 COA Annual Audit Report	₱84.12 Million	₱175.386 Million
		Sub-Total		27.5%					
SO 5	Implement Integrated Information System								
SM 9	Develop and Implement a New Integrated Automated Information System	Total Number of Deliverables ⁷ Due for 2024 Attained / Total Number of Deliverables Due for 2024	5%	(Actual / Target) x Weight	100% Development of the Human Resource Integrated System (HRIS) Phase 2; and 100% Development / Implementation / Rollout of the Online Reduced Travel Tax System	100% of 2022 Deliverables Based on the 2020-2022 ISSP Attained Board-Approved Information System Strategic Plan (ISSP) 2023-2025 Submitted to DICT	100% Attainment of 2023 Deliverables based on 2023-2025 ISSP	100% Attainment of 2024 Deliverables (based on DICT-endorsed ISSP 2023-2025)	

⁶ Refers to the following TIEZA Operating Assets: Banaue Hotel and Youth Hostel, Balicasag Island Dive Resort, Club Intramuros Golf Course, Gardens of Malasag Eco-Tourism Village, Zamboanga Golf Course and Beach Park, and Mt. Data Hotel.

⁷ Deliverables refer to systems / applications.

LEARNING & GROWTH	Component				Baseline Data		Target		
	Objective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024	
	SO 6	Deliver Responsive and Timely Services to Stakeholders							
	SM 10	Percentage of Applications for Registration of Business Enterprises under CREATE Act Processed Within Prescribed Period	Total Number of Applications Processed within Prescribed Period / Total Number of Applications Received with Complete Documents	5%	(Actual / Target) x Weight	N/A	N/A	100%	100% ⁸
	SO 7	Implement Quality Management System							
	SM 11	Maintain ISO 9001:2015 Certification	Actual Accomplishment	5%	All or Nothing	ISO 9001:2015 Certification Maintained	ISO 9001:2015 Certification Maintained	Maintain ISO 9001:2015 Certification	Attain ISO 9001:2015 Recertification
		Sub-Total		15%					
	SO 8	Build and Strengthen Human and Organizational Capabilities							
	SM 12	Percentage of Employees Required Competencies Met	Competency Level 2024 – Competency Level 2023	5%	All or Nothing	Competency Baseline of the Organization Established	Competency Baseline improved by 1.77%	Improvement in the Competency Baseline of the Organization	Increase from 2023 Actual Competency Level

⁸ Refers to the following TEZ Management Sector processes: *Process 1* – Issuance of Notice of Official Acceptance (3 Working Days); *Process 2* – Evaluation of Application for Business Enterprise Registration (20 Working Days); *Process 3* – Issuance of Notice of Board Approval (7 Working Days); and *Process 4* – Issuance of Certificate of Registration and Terms and Conditions (7 Working Days).

Component					Baseline Data		Target	
Objective/Measure		Formula	Weight	Rating System	2021	2022	2023	2024
		(where Competency Level = Total Number of Employees with Required Competencies Met / Total Number of Employees)						
	Sub-Total		5%					
	TOTAL		100%					

For GCG:


ATTY. MARIUS P. CORPUS
Chairperson

For TIEZA:


HON. MARK T. LAPID
Chief Operating Officer