



2020

**TOURISM
INFRASTRUCTURE
& ENTERPRISE
ZONE AUTHORITY**

**ANNUAL
REPORT**



MESSAGE FROM THE SECRETARY

The Department of Tourism shares in the pride of the Tourism Infrastructure and Enterprise Zone Authority (TIEZA), as you publish your 2020 Annual Corporate Report.

Being the DOT's implementing arm in providing support infrastructure and facilitating investments in tourism enterprise zones (TEZ) nationwide, TIEZA has faced head on the challenge of implementing its projects during the course of this COVID-19 pandemic.

The volatile situation brought about by emerging COVID-19 variants and the fluctuating community quarantine and movement restrictions nationwide continue to severely impact the operations of TIEZA.

Notwithstanding the challenging situation, TIEZA has endeavored to continue fulfilling its mandate by pursuing the completion of much-needed infrastructure projects in different tourism destinations across the country, still giving importance to quality, safety, and sustainability.

To the officials and staff of TIEZA working tirelessly to achieve its goals, I salute all of you! With your continued commitment to uphold TIEZA's mandate, the DOT is confident that the path towards gradual and safe recovery for the tourism industry is within reach.

Congratulations and continue being a catalyst for inclusive and sustainable socio- economic growth!
Mabuhay!

BERNADETTE ROMULO-PUYAT
Secretary of Tourism
Chairperson, TIEZA Board of Directors

MESSAGE FROM THE CHIEF OPERATING OFFICER

One of the biggest challenges we had to face in 2020 was the temporary suspension of business operations and decline of tourist arrivals in the country due to the travel restrictions being implemented as a response to the COVID-19 pandemic. The Philippine tourism industry has been steadily increasing with the sustained growth in tourist arrivals. In 2019, tourism contributed 12.7% to the country's GDP and generated 5.71 million jobs. However, the COVID-19 pandemic forced the tourism industry to a standstill due to the travel restrictions and lockdowns. Currently, the government is taking measures to jumpstart the economy.

Travel tax collection - TIEZA's main source of funding - declined significantly due to the limited number of outbound Filipinos. Furthermore, TIEZA's operating assets were forced to halt operations. These setbacks financially crippled the organization. Regardless of the situation, TIEZA management did not hesitate to exhaust most of its remaining funds, P12 billion in total, to help the national government in its covid-19 response.

The challenges of the pandemic did not stop TIEZA from fulfilling its mandate and commitment to the Filipino people. The opening of TIEZA assets to private sector partnership aims to accelerate tourism investments and development of tourism infrastructure in the country. Thus, in 2020, we continued the Joint Venture (JV) Competitive Selection Process for the development and management of our key assets.

TIEZA remained steadfast in the completion of our ongoing infrastructure projects to the benefit of not only the tourism industry, but for our tourists as well.

With the passage into law of the CREATE Act, it is TIEZA's goal to further position itself as the main champion of the tourism industry by registering more tourism enterprises who may avail of the the fiscal incentives under the law.

MARK T. LAPID
TIEZA Chief Operating Officer
Vice Chairperson, TIEZA Board of Directors



INTRODUCTION

THE MANDATE OF TIEZA

The Tourism Infrastructure and Enterprise Zone Authority (TIEZA) was established for program and policy coordination with the Department of Tourism (DOT) and mandated to designate, regulate and supervise Tourism Enterprise Zones (TEZs) established under Republic Act 9593 otherwise known as the Tourism Act of 2009; to develop, manage and supervise tourism infrastructure projects in the country and to manage and operate existing assets. It is also responsible for the timely collection of the Philippine travel tax and shall continue to perform functions previously exercised by the Philippine Tourism Authority (PTA) under Presidential Decree 564, not otherwise inconsistent with its present charter.

TIEZA actively supports the President's 10-Point Socio-Economic Agenda, Ambisyon Natin 2040, Philippine Development Plan 2017 - 2022 and the National Tourism Development Plan 2016 - 2022 with its commitment towards contributing to the national priority thrusts of inclusive, responsible and sustainable tourism development through the efficient and effective discharge of its avowed mandate.

TIEZA's current leadership focuses on attaining the Five Pillars for securing organizational financial stability and operational excellence, namely:

- 1) Travel Tax Centers: Innovation and Enhancement;
- 2) Project D.R.E.A.M.S.: Building Targeted Tourism Infrastructures;
- 3) Assets: Rehabilitation and Assessment for Public-Private Partnership;
- 4) Tourism Enterprise Zones (TEZ): Accreditation and Expansion; and
- 5) Manila Cruise Port: A Legacy Project.

These Five Pillars represent the management's major policy direction towards attaining the over - all national agenda anchored on inclusive growth, competitiveness and sustainability thru the promotion of investments, construction of tourism infrastructures, provision for more jobs and ease of doing business for improved customer satisfaction and service delivery.

TIEZA's CY 2020 ACCOMPLISHMENTS

TIEZA continues to perform its mandate, as guided by President Duterte's 10-Point Socio-Economic Agenda, Ambisyon Natin 2040, Philippine Development Plan 2017-2022, National Tourism Development Plan 2016-2022, and TIEZA's Five Pillars.

The Five Pillars represent the primary focus of the current leadership towards contributing to inclusive growth, and achieving organizational financial viability, as well as operational excellence, to wit:



1st Pillar

Travel Tax Centers: Innovation and Enhancement



TIEZA has been working on the enhancement of the travel tax centers located in all airports nationwide as well as creating a fully-automated online payment system in order to create a hassle-free payment experience.



2nd Pillar

Project D.R.E.A.M.S. Building Targeted Tourism Infrastructures

TIEZA is prioritizing the construction of tourism infrastructure project of national interest and significance through the D.R.E.A.M.S. thrust-Destination Restoration, Eco-sustainability, Agritourism, Medical Assistance, and Security and Accessibility. Through this, TIEZA addresses the tourism infrastructure requirements of a local tourist area.





3rd Pillar

Assets:
Rehabilitation and Enhancement



TIEZA continues to raise the standards of assets management through rehabilitation of its operating assets and enhancement of its assets' business prospects, aiming to generate revenues for quality tourism projects and fostering strong local tourism economies in communities where assets are located.



4th Pillar

Tourism Enterprise Zones:
Accreditation and Expansion

TIEZA considers Tourism Enterprise Zones as integral in creating an attractive environment for tourism investors from the public and private sectors.



5th Pillar

Manila Cruise Port:
Legacy Project



TIEZA is working together with the Cruise Tourism Development Committee in creating Philippines as a cruise-ready and cruise-friendly destination.



TIEZA's COVID-19 RESPONSE

Year 2020 is one of the most challenging year in the history of TIEZA. The Covid-19 pandemic put the entire world into a halt. Travel restrictions adversely affected tourism related businesses and activities.

Travel Tax Collection

TIEZA's main source of funding – travel tax - declined significantly due to the limited number of outbound Filipinos. TIEZA's operating assets were forced to halt operations. These setbacks financially crippled the organization. Regardless of the situation, TIEZA management did not hesitate to exhaust most of its remaining funds, P12 billion in total, to help the national government in its covid-19 response.

Furthermore, plastic barriers were installed in all its travel tax counters. The mandatory wearing of Personal Protective Equipment by all travel tax frontliners was likewise strictly followed.

Assets Management

Aside from the P12-B contribution to the national government, TIEZA assets, namely the Banaue Hotel & Youth Hostel in Ifugao, Gardens of Malasag Eco-tourism Village in Cagayan de Oro City, and the Staff House in Paoay Golf Course in Ilocos Norte served as quarantine facilities. TIEZA has also extended the use of its fogging equipment for disinfection of host communities wherein properties are located such as Ifugao, Intramuros, Cebu, Bohol, Cagayan de Oro and Zamboanga City.

Infrastructure Development

In compliance with President's order for the discontinuance of appropriated programs, projects or activities in the FYs 2019 and 2020 General Appropriations Act and Sections 4(v) and (y) of Republic Act No. 11469, otherwise known as the "Bayanihan to Heal as One Act", TIEZA remitted Twelve Billion Pesos (P12,000,000,000.00) on 06 April 2020 to the Bureau of Treasury for the implementation of emergency measures to contain the spread of COVID-19, as well as to provide assistance to mitigate the impact of severe disruption of economic activities. Consequently, the TIEZA Board of Directors and TIEZA Management issued an order temporarily suspending the implementation of the following support infrastructure projects

TIEZA's Initiative for Tourism Enterprises

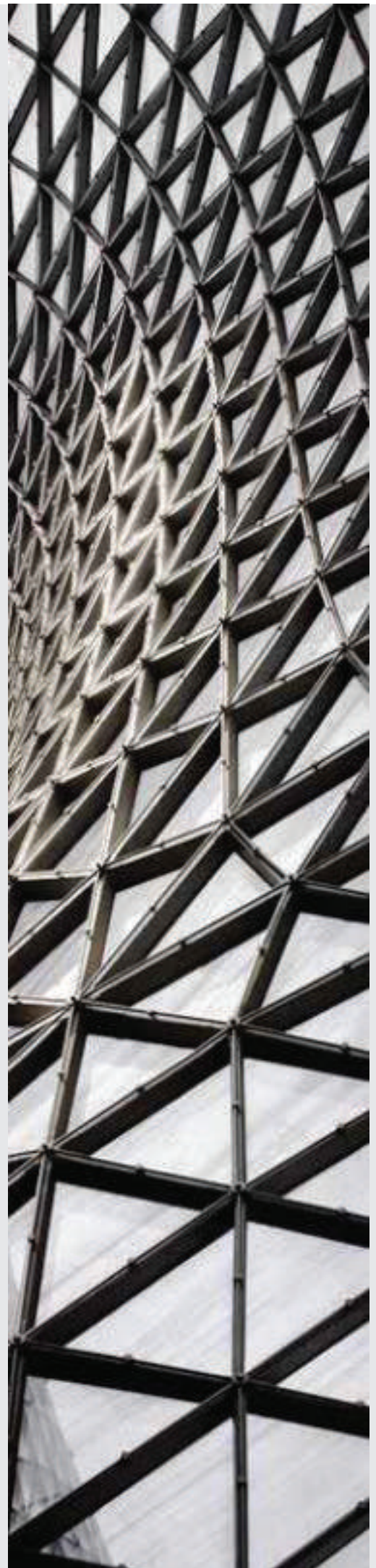
As assistance to the tourism industry to mitigate the adverse economic impact of the COVID-19 pandemic, TIEZA lowered its TEZ Fees to One Peso (PHP 1.00) to encourage more tourism enterprises to register with TIEZA and to avail of the fiscal and non-fiscal incentives under R.A. 9593. The application for registration was also streamlined, and the processing period was shortened to better assist the industry.

1st Pillar

TRAVEL TAX CENTERS

Innovation and Enhancement

TIEZA has been working on the enhancement of the travel tax centers located in all airports nationwide as well as creating a fully-automated online payment system in order to create a hassle-free payment experience.



The logo for Travel Tax Collection features the word "TRAVELTAX" in a bold, sans-serif font. The letters "TRAVEL" are white, and "TAX" is yellow. Above the "T" in "TRAVEL" are four small squares in blue, red, green, and yellow. Below "TRAVELTAX" is the word "COLLECTION" in a white, sans-serif font.

TRAVELTAX COLLECTION

Total travel tax collection for year 2020 is P1.236-B. This figure is significantly lower than the previous year's collection which was P7.217-B, an 82.87% drop. The decrease in collections was brought about by the impact of global lockdowns and travel restrictions.

In 2020, TIEZA also expanded the payment gateway for Online Travel Tax Payment System (OTTPS) with its partnership with PayMaya. In line with its goal to go fully paperless, TIEZA upgraded Point of Sale (POS) units in NAIA Terminals 1, 2, and 3. The upgrade made transactions faster and made credit card payments easier. Moreover, credit card MDR charges were waived for onsite payments.

Online processing of Travel Tax Exemption Certificate (TEC) applications was also launched in 2020 via the TIEZA website. This transition to online and contactless process of travel tax services is in line with the minimum health standards set to fight COVID-19.

PAY YOUR TRAVELTAX ONLINE

For a faster and more convenient transaction,
pay your travel tax online at <https://traveltax.tieza.gov.ph>

WHERE DOES THE TRAVELTAX GO?

40% CHED

Commission on Higher Education

Support for tourism-related
educational programs and courses



Mariano Marcos State University website

10% NCCA

National Commission for Culture and the Arts

Support for the preservation, conservation and
protection of the Philippines' historical and cultural heritage



Banaue Rice Terraces

50% TIEZA

Tourism Infrastructure and Enterprise Zone Authority

Development of sustainable tourism infrastructure projects,
designation of Tourism Enterprise Zones, operation of TIEZA
assets, and funding of administrative expenses for the
collection of travel tax



San Juanico Bridge Aesthetic Lighting Project
(c) Amigo Entertainment Technology

TIEZA SERVES

TRAVEL TAX

Customs Infrastructure and Intermodal Zone Authority

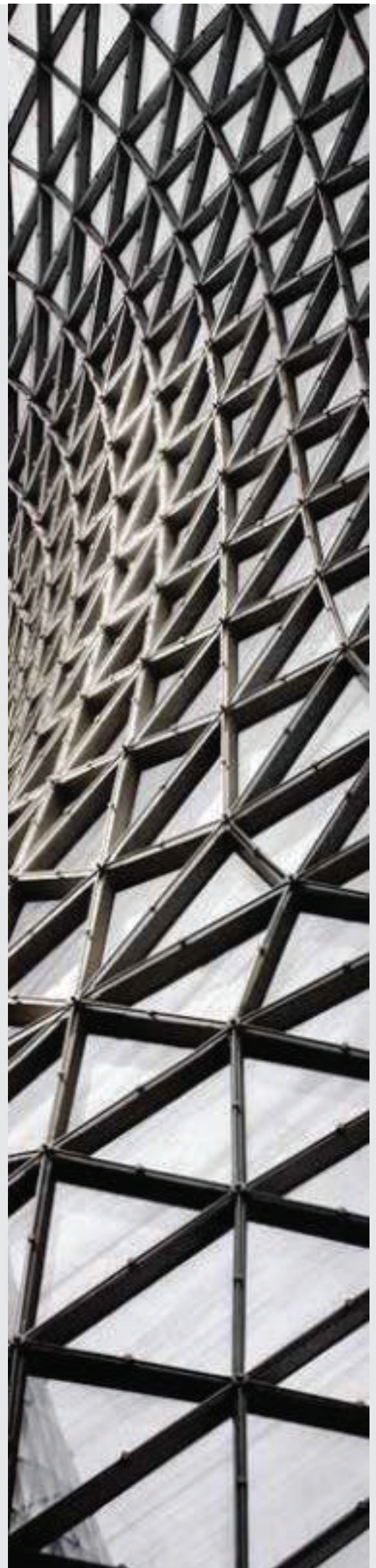
TRAVEL TAX CENTER NAIA 3

TIEZA continues to make upgrades in order to make travel tax payments easier and more convenient

2nd Pillar

Building Targeted Tourism Infrastructures

TIEZA is prioritizing the construction of tourism infrastructure projects of national interest and significance. Through this, TIEZA addresses the tourism infrastructure requirements of a local tourist area.



SUPPORT TOURISM INFRASTRUCTURE DEVELOPMENT

To address the call for sustainable infrastructure development, TIEZA has been prioritizing construction of tourism infrastructure projects in key tourist areas identified by the Department of Tourism in the National Tourism Development Plan (NTDP). However, because of the national government's declaration of quarantines, restrictions, and changes in operational situations, delay in implementation of projects were inevitable. Nevertheless, TIEZA was able to complete twelve (12) infrastructure projects amounting to Php 518,229,014.79.

2020 COMPLETED PROJECTS

Project	Location	Project Amount
Rehabilitation of Night Golf Facilities of CIGC	Intramuros, Manila	44,920,000.00
Installation of Water Pipes, Club Intramuros Golf Course	Intramuros, Manila	1,511,846.50
Restoration and Rehabilitation of Banaue Rice Terraces	Banaue, Ifugao	58,558,236.06
Construction of Tourism Center, Burgos	Ilocos Norte	2,220,577.92
Restoration of CASA REAL	Lingayen, Pangasinan	32,563,915.00
Restoration of Saint Joseph the Patriarch Church	Aguilar, Pangasinan	9,478,181.49
Rehabilitation/Upgrading of San Diego de Alcala Shrine and Viewdeck	Brgy. Villabato, Gumaca, Quezon	8,745,133.89
Proposed Camarines Sur Tourism	Pili, Camarines Sur	24,752,512.84

SAN JUANICO BRIDGE

Part of the Pan-Philippine highway and stretches from Samar to Leyte across the San Juanico Strait in the Philippines.

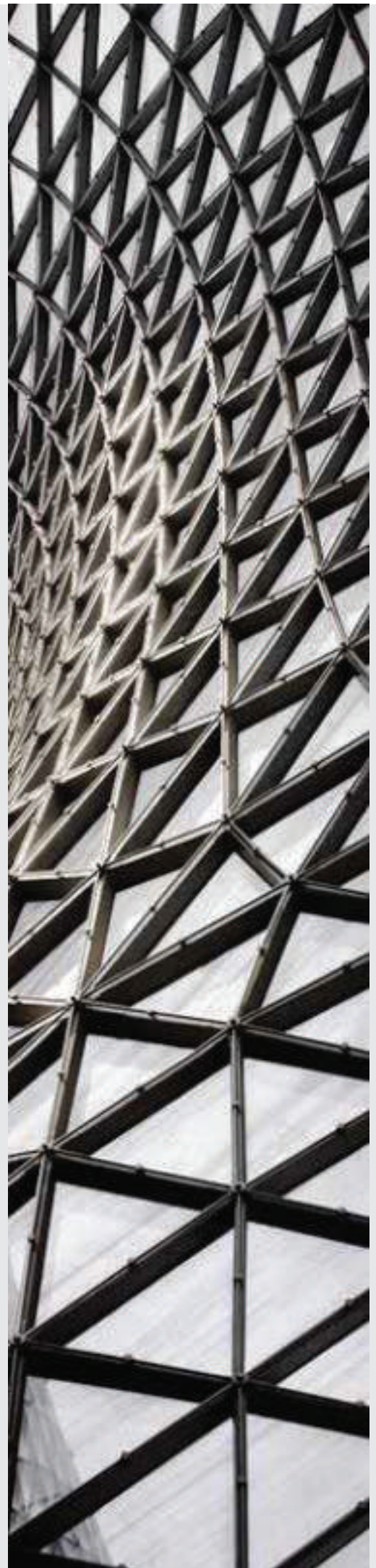


3rd Pillar

ASSETS

Rehabilitation and Enhancement

TIEZA continues to raise the standards of assets management through rehabilitation of its operating assets and enhancement of its assets' business prospects, aiming to generate revenues for quality tourism projects and fostering strong local tourism economies in communities where assets are located.



The TIEZA Properties

Club Intramuros Golf Course

This 18-hole golf course, a par 66 at 4326 yards by the historic walls of Intramuros is a short but challenging course. Golf along the great fairway, with plenty of sand traps and lagoons. Dine and unwind after a game or hold business meetings and banquet functions at the clubhouse.



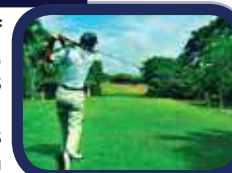
Balicasag Island Dive Resort

The only dive resort in this pristine spherical island, teeming with rich marine life, is a jump-off haven for divers. Explore underwater attractions in beautiful dive sites surrounding Balicasag Island.



Zamboanga Golf Course

This 18-hole championship golf course, a par 72 at 6,404 yards, has an interesting layout. Its front nine holes is fairly flat and straight while the back nine is fairly elevated and rolling, with lush trees in between, and a fine view of the ocean. Seaward, is the one kilometer stretch of the Beach Park.



Banaue Hotel and Youth Hostel



Nestled at 4,000 feet above sea level, it offers majestic views of the Banaue Rice Terraces, a national cultural treasure of the Philippines. A perfect jump-off destination for immersing in culture, nature and adventure while enjoying the comforts and amenities of BHYH.

Intramuros and Rizal's Bagumbayan Light and Sound Museum



Step back in time and retrace the footsteps of our national hero's martyrdom and heroism. Experience a walk through history with light and sound and robotics technology.

Gardens of Malasag Eco-Tourism Village



Set amidst breathtaking views of the Macajalar Bay and Malasag Hills, it is an eco-community with wildlife habitat and tourist facilities. A strategic jump off point to uniquely diverse places of interest.

The Assets Rehabilitation Program is expected to redound to the improved performance of each entity and better marketability thereby promoting sustainability of assets and the financial soundness of the organization.



Assets

Rehabilitation Project

Rehabilitation and Assessment for Public-Private Cooperation Program (PPCP)

TIEZA launched the night golf at Club Intramuros Golf Course (CIGC) in Intramuros, Manila last 26 February 2020. The night golf at the CIGC aims to increase economic activity in the local community and promote Philippines as a golfing destination. This project includes the rehabilitation of the CIGC club house.

This initiative is for economic consideration to ensure that the CIGC will serve as an economic catalyst that can directly or indirectly benefit the local community concerned and to ensure the project's contribution to local and national economic development.

Re-opening Golf Operations at the Zamboanga Golf Course and Beach Park (ZGCBP)

The 18-hole, par 72 Zamboanga Golf Course was also reopened to the Authority's patrons. To mitigate the risk of virus transmission, the entity strictly adheres to the minimum health and safety standards set by the IATF. As an added protection and for convenience, TIEZA Cares kits are provided to all the ZGCBP's guests.



CLUB INTRAMUROS GOLF COURSE
BONIFACIO DRIVE, PORT AREA, MANILA

NIGHT GOLF BY THE WALLS

OPEN EVERY FRIDAY

FIRST TEE OFF 3:30PM

LAST TEE OFF 7:00PM

BOOK TEE TIME RESERVATIONS IN ADVANCE:
ARCHIE DELA CRUZ 09756626015, (02) 8526-1291
CIGCRESERVATIONS@YAHOO.COM

Moving Steadily, Building our Growth Opportunities



Implementation of Joint Venture Guidelines
Public-private cooperation continues to be a strategy for government to deliver services efficiently and to earn revenues by tapping the capital and expertise of the private sector. From April to June 2020, TIEZA's Joint-Venture Selection Committee (JVSC) and its TWG reviewed and revisited its competitive selection documents, with the assistance and continuous collaboration with the Public-Private Partnership Center (PPPC).

The objective is to encourage participation of private entities possessing expertise and technical capabilities in property, facility, and project development, and in operations and management, to enter into Joint Venture Agreements (JVAs) with TIEZA. Furthermore, the intent is to maximize the utilization of TIEZA assets, while contributing to national tourism goals through gainful and advantageous business arrangements and well-constructed tourism infrastructure and making TIEZA's partnership with the private sector a viable, efficient, and practical alternative in pursuing its mandate and development goals.

The TIEZA Board of Directors approved on August 2019 thru Board Resolution No. R-29-08-19, the TIEZA Joint Venture (JV) Guidelines, providing the mechanism to propel the Authority's efforts towards tourism infrastructure development, enhancement of TIEZA assets, establishment of tourism enterprise zones (TEZs) and the undertaking of other tourism-related projects.

The TIEZA JV Guideline responds to TIEZA's development goals for a viable, efficient, and practicable alternative through private sector partnership which encourages participation of companies with expertise and technical capabilities in property, facility and project development, operation and management of tourism businesses.



TIEZA Hyperbaric Chamber Program

Hyperbaric Chambers (HCS) are used to treat decompression sickness commonly experienced by divers. These HCS have also been proven to hasten the cure for certain illnesses from wounds to brain abscess. Notably, President Duterte recognized the integral part played by these HCS in hastening the healing of wounded soldiers. In consideration of such, TIEZA entered into a Memorandum of Agreement with Southern Philippines Medical Center (SPMC) and Philippine Commission on Sports Scuba Diving thereby giving wounded soldiers and other uniformed personnel as well as indigent compression divers/fishermen free use of the chamber for treatment, subject to the approved guidelines.

HCS units are located in the following locations:

- Mabini Community Hospital, Mabini, Batangas
- Panglao Rural Health Unit, Panglao, Bohol
- TIEZA Office, Mandaue City, Cebu
- Ospital ng Palawan, Puerto Princesa, Palawan
- Camp Navarro Hospital, Zamboanga City
- Dumaguete City Health Center, Negros Oriental
- Coron, Palawan
- El Nido, Palawan



WHAT IS JOINT VENTURE?

A Joint Venture is defined as an arrangement whereby a private sector entity or a group of private sector entities on one hand, and a government entity or a group of government on the other hand, contribute money, capital, services, assets (including equipment, land, intellectual property or anything of value), or a combination of any or all of the foregoing to undertake and investment activity.

In recognition of the integral role of Public and Private Partnership, TIEZA is implementing the Public-Private Cooperation Program, through the Management Contract or TIEZA Joint Venture guidelines, for selected TIEZA properties and Tourism Enterprise Zone (TEZ) projects.

On 29 August 2019, the TIEZA Board of Directors approved the Joint Venture Guidelines (JVG) pursuant to the Office of the Government Corporate Counsel's (OGCC) affirmation of TIEZA's power and authority to prepare its own guidelines for joint venture, management contract and disposition of its assets. Through these modes or arrangement, we can secure more private sector support in financing, managing and operating the properties.

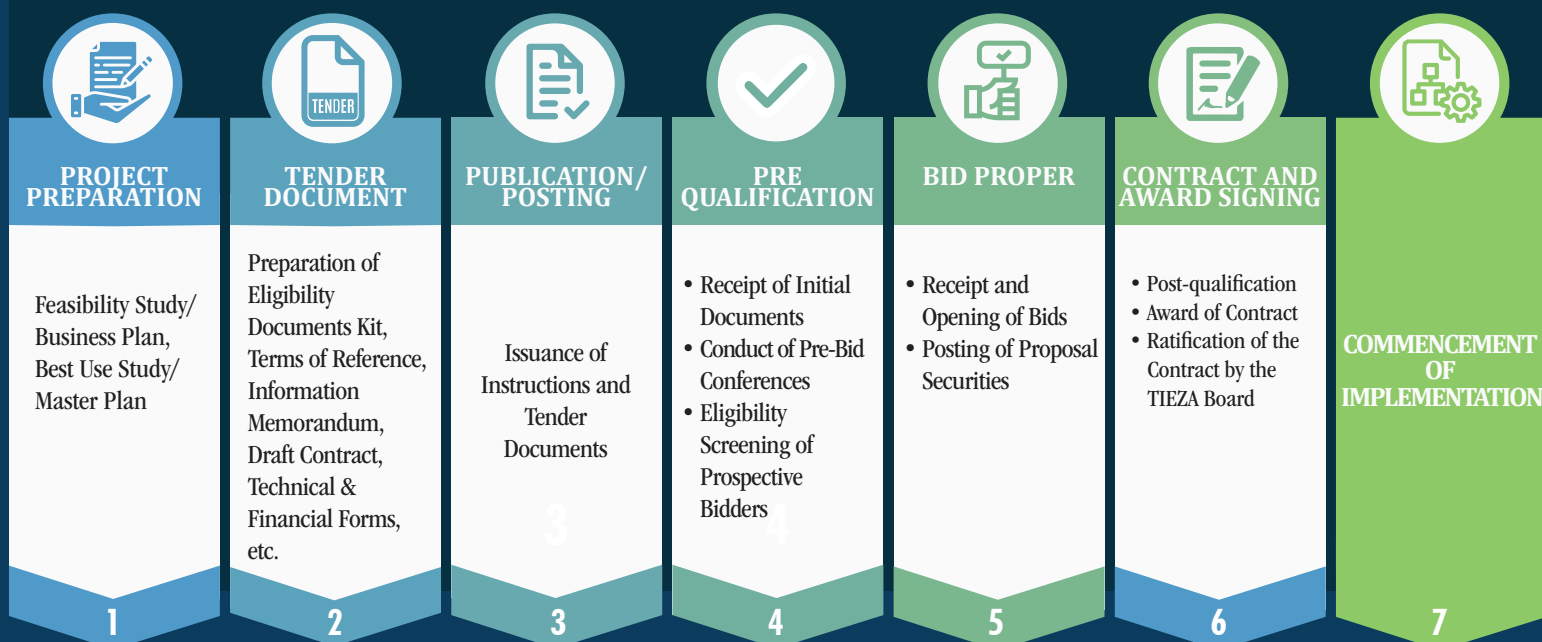


SELECTION PROCESSES

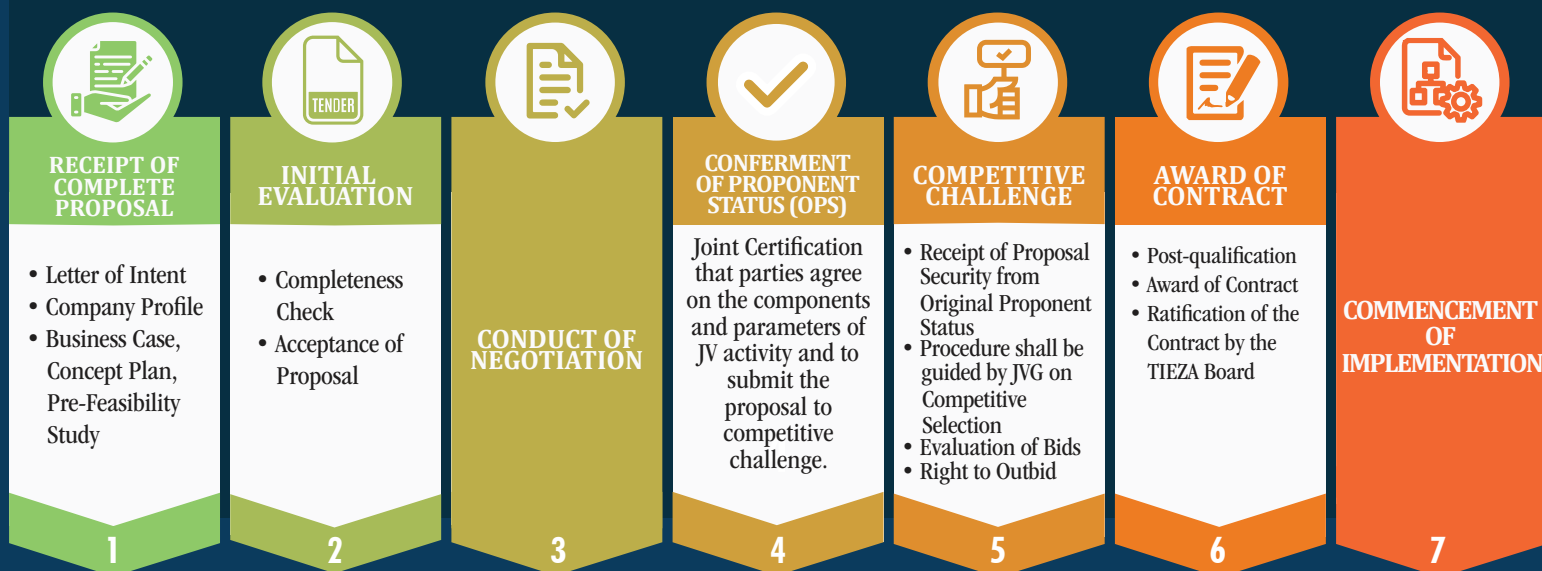
Schedules and Timelines:

The JV Selection Committee shall have the authority to adopt and prescribe the appropriate and reasonable schedules and timeliness for each Private Sector Proponent selection process. The adjusted period shall be indicated in the Eligibility Documents Kit and in the Terms of Reference.

COMPETITIVE SELECTION



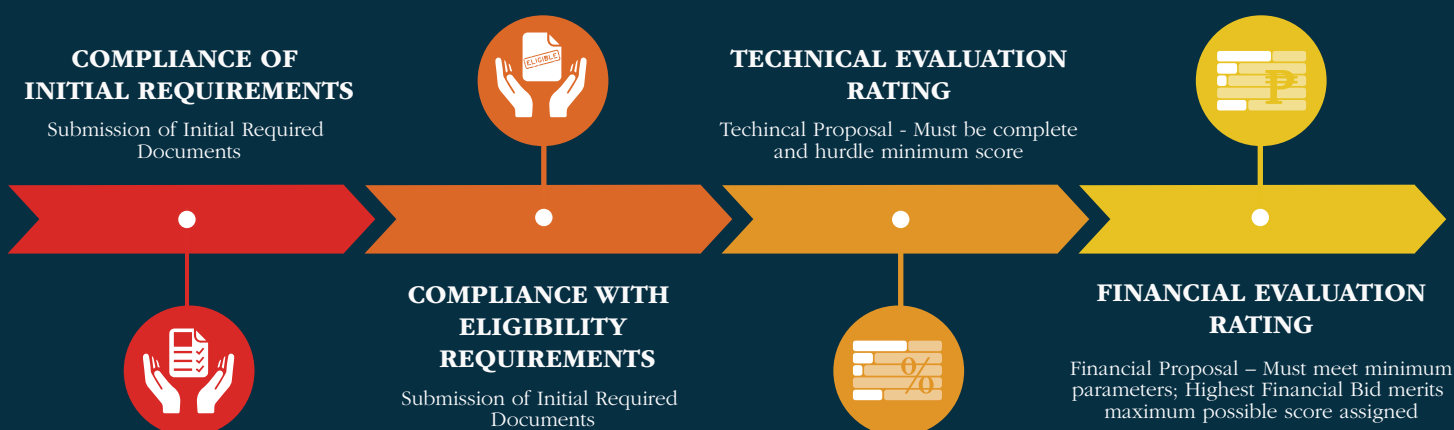
NEGOTIATED JOINT VENTURE THROUGH COMPETITIVE CHALLENGE



* REQUIREMENTS FOR A COMPLETE UNSOLICITED PROPOSAL

LETTER OF INTENT	COMPANY PROFILE	BUSINESS CASE/ CONCEPT PLAN/PRE-FS/FS	DRAFT CONTRACT / TERM SHEET	OTHER DOCUMENTS AS MAY BE REQUIRED BY TIEZA
<ul style="list-style-type: none"> • Description of the Proposed Project including Rationale and Objectives • Land Area and Location of the Proposed Development • Project Implementation Schedule • General Description of New Concept and Other General Information 	<ul style="list-style-type: none"> • Articles of Incorporation, By-laws, Security and Exchange Commission (SEC) Certificate of Incorporation and Other Documents Issued by SEC or Equivalent Documents From the Country of in corporation • Latest General Information Sheet • Latest Tax Returns 	<ul style="list-style-type: none"> • Project Background/ Description of the Project • Technical Study • Financial Viability Assessment • Economic Viability Assessment 		

MULTI-STAGE EVALUATION PROCESS



CRITERIA FOR EVALUATION

TRACK RECORD AND EXPERIENCE (X%)	TECHNICAL CRITERIA (Y%)	FINANCIAL CRITERIA (Z%)
<ul style="list-style-type: none"> • Based on submittals required in the Eligibility Kit 	<ul style="list-style-type: none"> • Market Study • Marketing and Operations • Proposed Investment • Community Relations • Environmental Sustainability 	<ul style="list-style-type: none"> • Committed Capital • Annual Fixed Revenue (with escalation--- rate & frequency) • Committed % Share in Gross Revenue • % Share in Rental Revenue

ILOILO CONVENTION CENTER

Considered as a state-of-the-art convention venue in Western Visayas, the Iloilo Convention Center is the symbol of Ilonggo passion and culture

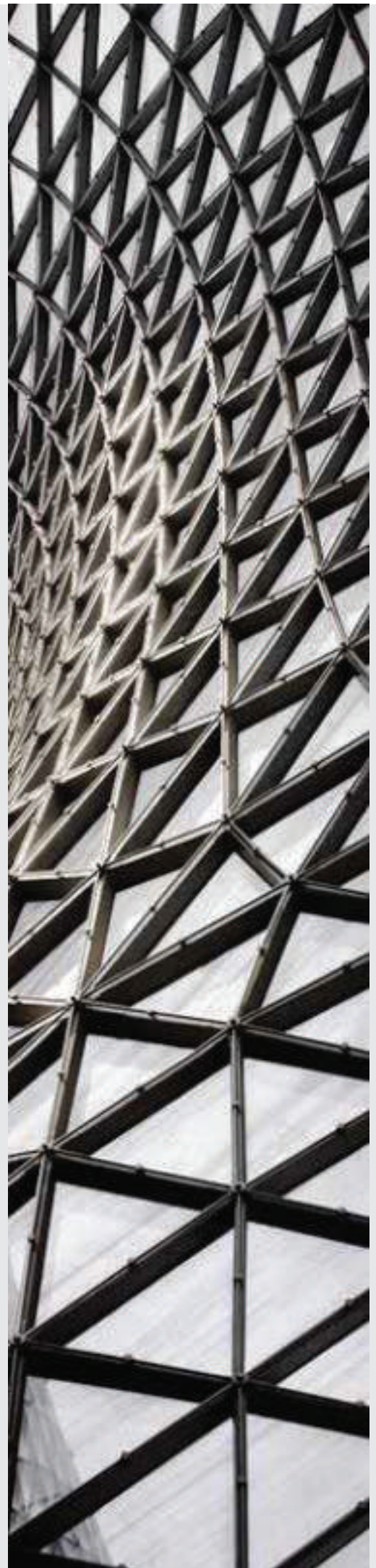


4th Pillar

TOURISM ENTERPRISE ZONE

Accreditation and Expansion

TIEZA considers Tourism Enterprise Zones as integral in creating an attractive environment for tourism investors from the public and private sectors while ensuring sustainable tourism.



The Tourism Enterprise Zone Approach

Tourism Enterprise Zones (TEZs) are envisioned as integrated tourist destinations wherein tourists can enjoy Filipino hospitality, local culture and heritage. These destinations are master planned and held to national standards that ensure compliance with environmental and safety regulations.

TIEZA, by virtue of Republic Act No. 9593 was mandated to designate, regulate and supervise TEZs; and register tourism enterprises. However, with the passage into law of CREATE Act, it is TIEZA's goal to register more tourism enterprises as the Investment Promotion Agency of the tourism sector.

In 2020, TIEZA designated five (5) new TEZs and registered three (3) tourism enterprise. The Tourism Estate Management Facilities and Services (TEMFS) for the designated TEZs were also registered to supervise and administer the TEZ as its TEZ Operator. These projects are expected to generate 15, 000 employment opportunities in its host local communities.

La Jolla TEZ

The property is located in Bagac, Bataan, a 15.61 hectare integrated tourism complex that involves the development of various tourism enterprises. The enterprise zone envisions to promote sustainable tourism development through environmental conservation, cultural preservation.

Boracay Gateway Project TEZ

The proposed TEZ is a 68.4 hectare township development located in Nabas, Aklan. Proposed development will be composed of hotels, destination theme waterpark, adventure park, retail village, convention center, and residential villas. La Belle Plume Realty, Inc. is the registered TEMFS of the TEZ.

Enchanted Kingdom Integrated Attractions Destination TEZ

The integrated attractions destination can be found in Santa Rosa City, Laguna. It is a 13.6 hectare brownfield zone development which will entail the expansion, renovation and upgrade of the existing amusement park. Enchanted Kingdom, Inc. is the registered TEMFS of the TEZ.

Alphaland Balesin Island TEZ

The tourism estate is located 21 kilometers southeast of Polillo, Quezon Province and just 60 nautical miles east of Manila. It is a tropical island paradise of approximately 405-hectares, with 7.3 kilometers of pristine white-sand beaches.

Neo Aqua Town Center TEZ

Neo Aqua Town Center TEZ is a proposed 16.2 hectares tourism zone in Bulakan, Bulacan. It is master planned to be developed into an integrated tourism estate and is expected to provide social development initiatives in its host local community.

120-room La Jolla Luxury Beach Resort RTE

The resort is located in Bagac, Bataan. A 2.08 hectare accommodation enterprise-resort inside La Jolla TEZ.

Aqean Bay Waterpark RTE

A 7.4 water theme park inside the Boracay Gateway Project TEZ in Nabas, Aklan.

Enchanted Kingdom Theme Park RTE

A world class theme park inside the Enchanted Kingdom Integrated Attractions Destination TEZ in Sta. Rosa, Laguna.

The Tourism Enterprise Zone Approach

Tourism Enterprise Zones (TEZs) are envisioned as integrated tourist destinations wherein tourists can enjoy overnight stays in one area to experience Filipino hospitality, local culture and heritage, and the natural beauty of the Philippines. These destinations are master planned and held to national standards that ensure compliance with environmental and safety regulations. Through TEZs, TIEZA encourages the establishment of enterprises anchored in tourism that can uplift the local economy and create jobs for the local workforce.

TIEZA, by virtue of Republic Act No. 9593, otherwise known as the "Tourism Act of 2009", was mandated to designate, regulate and supervise TEZs; and register tourism enterprises. The Authority was also given the sole and exclusive jurisdiction to grant fiscal and non-fiscal incentives under the same Act. With the passage into law of Republic Act No. 11262, TIEZA was given an additional ten (10) years or until 31 December 2029 to administer the TEZ incentives under Republic Act No. 9593.

Mt. Samat Flagship TEZ

- Inauguration of the exhibit area of the view deck on 09 April 2019.
- Launching of Augmented Reality (AR) Project on 30 October 2019.
- Ceremonial lighting of Mt. Samat Cross on 10 December 2019.



San Vicente Flagship TEZ

- Installation of two (2) Modular Docking facilities in Barangay Poblacion and Barangay Port Barton





Tourism Master Planning: Towards Building Sustainable Tourism Communities

“Overtourism” is by no means a new concept in the global tourism industry. Unregulated developments and tourist influx in popular destinations within the Southeast Asian Region have strained ecosystems to the point of temporary closure of some locations. In the Philippines, the 6-month closure of the island paradise of Boracay from April to October 2018 has brought to light the importance of preventing popular tourism destinations from overcrowding and its effects to the environment, where plans and programs for sustainable tourism can guide efforts to protect and preserve these destination for future generations.

In an effort to contribute to sustainable tourism development in the country, TIEZA sought to formulate master plans for emerging tourism destinations and a several identified sites with the potential to become tourism hubs. Thus, the TIEZA Board of Directors approved the tourism master planning projects of Bantayan Island, Camotes Island, Corregidor Island, and Maribojoc, Bohol. The plans for these areas are intended to help the respective local government units to have a holistic approach in managing tourism growth, creating viable tourism-based enterprises and promoting the protection and conservation of natural resources. To achieve this, TIEZA has awarded contracts for crafting Comprehensive Tourism Master Plans tailored to the needs of each site.

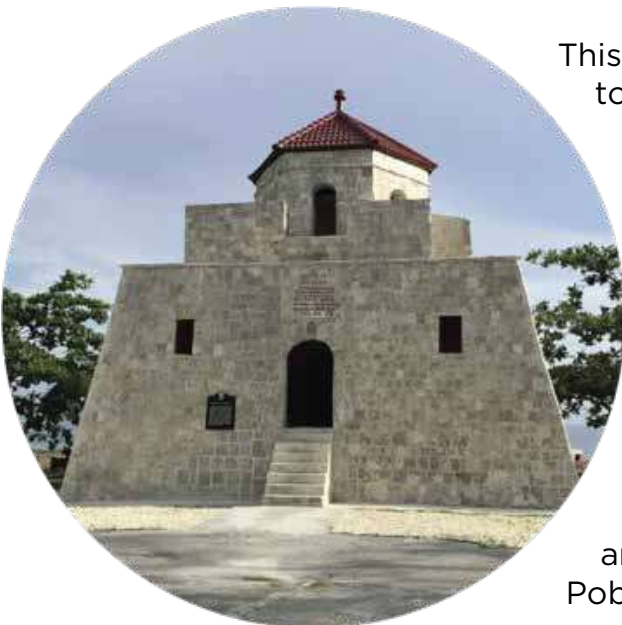


Corregidor Island, Cavite

The island, while most known for its historical significance against the Japanese invading forces during World War II, has great potential to become a tourist destination with nature and leisure components. Its proximity to Manila also means it is accessible to both local and foreign tourists. TIEZA aims to redevelop the island as a sustainable mixed-use tourism development while maintaining its integrity as a national shrine and military memorial. To achieve this, the Authority allotted 9.9 Million Pesos for this project and awarded the consultancy services to Palafox Associates for the drafting of the Comprehensive Tourism Master Plan for Corregidor Island and a Conceptual Development Plan for the surrounding islands.



Maribojoc, Bohol



This 4th class municipality is home to sites with historical, religious, or geological importance. Located in the southwestern part of Bohol, Maribojoc is endowed with a number of bodies of water which the local government is interested in capitalizing for tourism purposes. TIEZA awarded the 8.3 Million-Peso project to Certeza Infosys Corporation for the creation of a development plan focused on the sites of Punta Cruz, Padhan Mountain, and the river network of Jandig, Anislag, Poblacion, Punsod, and Bayabac.

Bantayan Group of Islands, Cebu

Bantayan Island and its neighboring islands gained popularity as a tourist destination with the active promotion of tourism enterprise owners and help of social media. As a declared wilderness area, it is home to rare and endangered Philippine flora and fauna. Local governments recognized the need for a master plan to cater to the needs of the growing tourism industry as well as manage their limited natural resources. TIEZA funded the project with 10.6 Million Pesos and awarded PGGA Creative Design to undertake the task of formulating a tourism development plan which espouses environmental management, integrated area development and sustainable development.



Camotes Group of Islands, Cebu



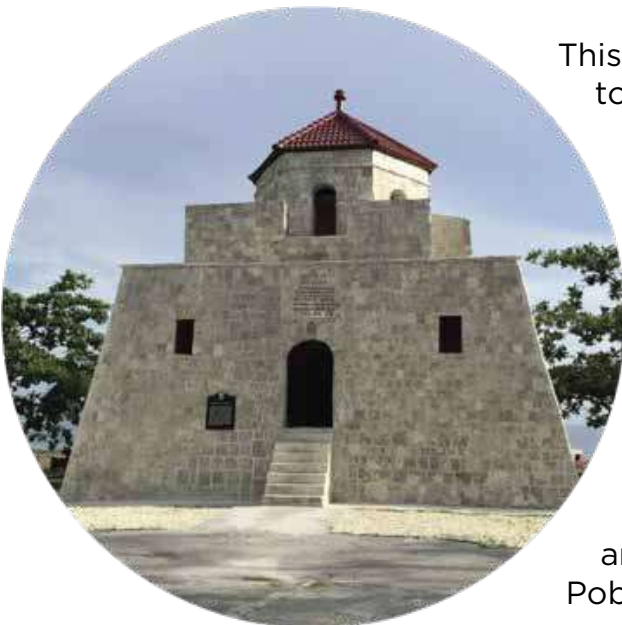
While known for the beauty of its natural environment, this group of islands also serves a critical ecological function as a declared mangrove swamp forest reserve. The existing environmental management plan sought to create a memorable tourist experience through exploration of the protected landscapes and seascapes. PGGA Creative Design was awarded the 10.6 Million-Peso contract to create a sustainable development plan anchored on environmental preservation while creating opportunities for ecotourism to flourish.

Corregidor Island, Cavite

The island, while most known for its historical significance against the Japanese invading forces during World War II, has great potential to become a tourist destination with nature and leisure components. Its proximity to Manila also means it is accessible to both local and foreign tourists. TIEZA aims to redevelop the island as a sustainable mixed-use tourism development while maintaining its integrity as a national shrine and military memorial. To achieve this, the Authority allotted 9.9 Million Pesos for this project and awarded the consultancy services to Palafox Associates for the drafting of the Comprehensive Tourism Master Plan for Corregidor Island and a Conceptual Development Plan for the surrounding islands.



Maribojoc, Bohol



This 4th class municipality is home to sites with historical, religious, or geological importance. Located in the southwestern part of Bohol, Maribojoc is endowed with a number of bodies of water which the local government is interested in capitalizing for tourism purposes. TIEZA awarded the 8.3 Million-Peso project to Certeza Infosys Corporation for the creation of a development plan focused on the sites of Punta Cruz, Padhan Mountain, and the river network of Jandig, Anislag, Poblacion, Punsod, and Bayabac.

Bantayan Group of Islands, Cebu

Bantayan Island and its neighboring islands gained popularity as a tourist destination with the active promotion of tourism enterprise owners and help of social media. As a declared wilderness area, it is home to rare and endangered Philippine flora and fauna. Local governments recognized the need for a master plan to cater to the needs of the growing tourism industry as well as manage their limited natural resources. TIEZA funded the project with 10.6 Million Pesos and awarded PGGA Creative Design to undertake the task of formulating a tourism development plan which espouses environmental management, integrated area development and sustainable development.



Camotes Group of Islands, Cebu



While known for the beauty of its natural environment, this group of islands also serves a critical ecological function as a declared mangrove swamp forest reserve. The existing environmental management plan sought to create a memorable tourist experience through exploration of the protected landscapes and seascapes. PGGA Creative Design was awarded the 10.6 Million-Peso contract to create a sustainable development plan anchored on environmental preservation while creating opportunities for ecotourism to flourish.

RIZAL PARK

Historic urban park located in Manila, Philippines. It is considered as one of the largest urban parks in Asia.

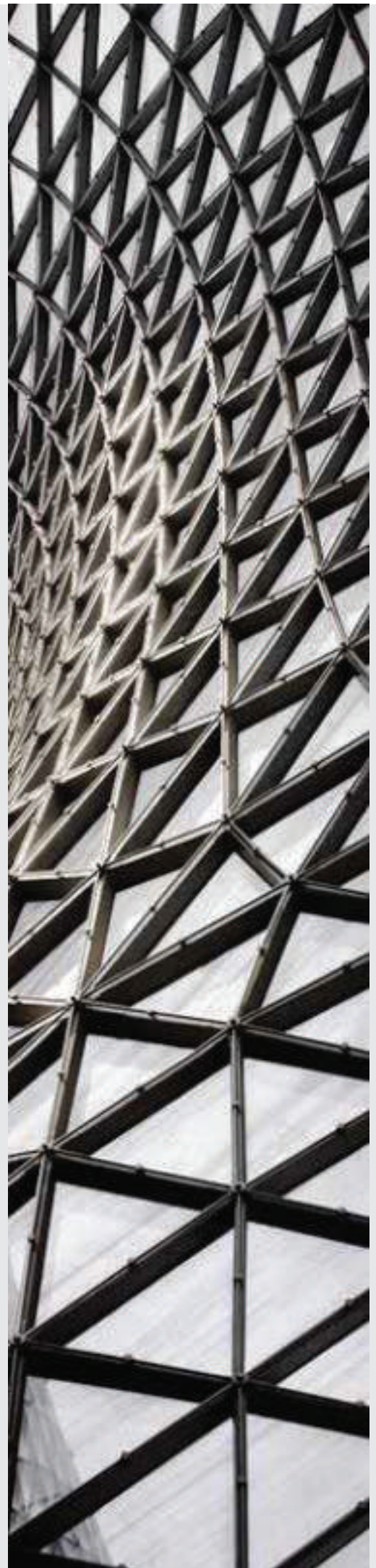


5th Pillar

MANILA CRUISE PORT DEVELOPMENT

Legacy Project

TIEZA is working together with the Cruise Tourism Development Committee in creating Philippines as a cruise-ready and cruise-friendly destination.



Manila Cruise Port



The Feasibility Study for the Construction of a Cruise Port Terminal and Facility in Metro Manila (“Feasibility Study”) sought to explore the potential for and recommended approach to create a purpose-built cruise center in Manila, as commissioned by the Tourism Infrastructure Enterprise Zone Authority (“TIEZA”) in cooperation with the Cultural Center of the Philippines (“CCP”) In 2019, the following multiple formal work sessions occurred in line with Feasibility Study:

- Situational Analysis and Technical Due Diligence Session, 17 January 2019;
- Initial Concepts Session, 6 March 2019
- Presentation of Initial Concepts to the Cultural Center of the Philippines (CCP), 16 March 2019
- Work Session with the Interagency Cruise Tourism Development Committee, 3 May 2019;
- Presentation of the preferred development option to the Cultural Center of the Philippines (CCP), 10 May 2019
- Presentation of the preferred development option to the Infrastructure Committee of TIEZA, 19 June 2019;
- Presentation of the preferred development option to the TIEZA Board, 29 June 2019;



The Final Report of the Feasibility Study offers the following conclusions:

- Global and regional cruise market projects are positive and point to short - and long-range market opportunities for Manila.
- With purpose-built cruise facilities in Manila, cruise passenger throughout is estimated to climb to between 500,000 and 600,000 guests over the next decade. Manila will be the focus of both port-of-call and homeport cruise activities. Forecasted levels support the creation of two cruise berths along with a single cruise terminal and associated berth, apron, logistical and other related cruise tourism infrastructure.
- Four sites lend themselves to initial consideration for facility development along Manila Bay. These include Manila Ocean Park, Cultural / Convention Complex (CCP Complex), Manila Film Solaire Cruise Center (PAGCOR / Solaire Resort and Casino).
- Water depths between (-)11m and (-)12m are required for navigation facilities supporting the operational needs of cruise vessels. Each identified site requires the dredging /creation of navigation facilities.
- Each of the four sites reviewed have strengths and weaknesses. Of these, the CCP Complex and PAGCOR/ Solaire Resort and Casino are preferred and should be the focus of deeper project conceptualization.
- The Solaire Resort and Casino (Sureste Properties) is advancing a private sector initiative to create a pier supporting two cruise vessel positions. Developers indicate the first phase of the project will be completed in 2021.

With the completion of the Feasibility Study, TIEZA moves forward with the next steps in harnessing the potential of Manila and the Philippines to play a larger role within the growing global and regional cruise industry.



Technological and Process Advancement

Development of a New Integrated Automated Management Information System

TIEZA was able to develop and deploy several IT systems to improve service delivery and internal processes. The 1st phase of the Human Resource Information System (HRIS) was completed and deployed in 2020. HRIS was designed to integrate the different databases of the Human Resources Division and to streamline HR services. Components of the HRIS are personnel information, time, attendance and payroll management. Another IT system developed and deployed in 2020 is the Document Management System (DMS). The DMS was created to strengthen document management and automate document tracking in the organization. This system also prepares the organization for document digitalization and to further secure document trail.

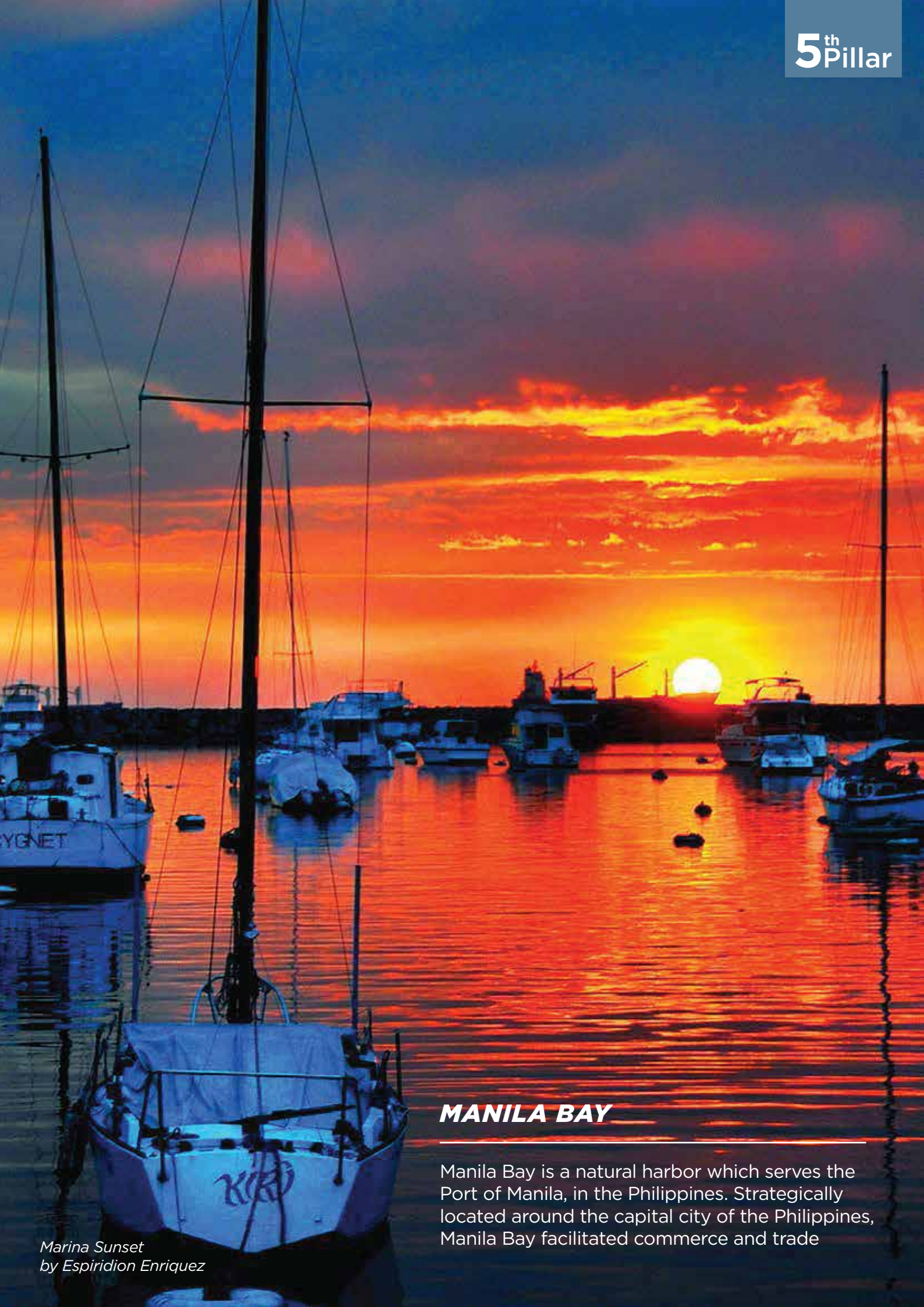
Aside from the new systems developed, TIEZA was able to add key features/services to the existing “Online Travel Tax Payment System”. The processing of Travel Tax Exemption Certificate (TEC) was included in the system in order to make it easier to the public and at the same time lessen person to person exposure and contact.

ISO 9001:2015 Certification Maintenance

In 2020, TIEZA successfully passed the 2nd surveillance audit for ISO 9001:2015 certification. This achievement reflects the commitment of TIEZA to pursue continual improvement that will in turn lead to quality service for the public.

These are the preparatory activities were conducted in preparation for the surveillance audit:

- a. Orientation and training programs on quality management system (e.g. on procedures, documentation, records management and general workplace environment);
- b. Identification and assessment of organizational gaps vis-à-vis risk management which is a requisite under the new certification;
- c. Conduct of internal quality audit (IQA) to monitor and evaluate the extent of agency compliance to ISO and external policy standards;
- d. Conduct of management review on quality management system for continued suitability, adequacy and effectiveness



MANILA BAY

Manila Bay is a natural harbor which serves the Port of Manila, in the Philippines. Strategically located around the capital city of the Philippines, Manila Bay facilitated commerce and trade

*Marina Sunset
by Espiridion Enriquez*

2020 BOARD OF DIRECTORS



Pocholo D. Paragas

TIEZA Chief Operating Officer - Vice Chairperson



Sec. Bernadette Romulo-Puyat

Department of Tourism - Chairperson



Atty. Edwin R. Enrile

DOT Undersecretary - Permanent Alternate Chairperson



Eduardo M. Año

DILG Secretary



Epimaco V. Densing III

DILG Undersecretary



Roy A. Cimatu

DENR Secretary



Atty. Analiza R. Teh

DENR Undersecretary



Mark A. Villar

DPWH Secretary



Maria Catalina E. Cabral

DPWH Undersecretary



Emmanuel F. Piñol

MinDA Secretary



Atty. Maximilian A.E Fernandez

DPWH, Chief, Legislative Affairs & Research Division



Dir. Richard Thomas F. Joson

Other Tourism Enterprises



Dir. Roy B. Martin

Tourism Estate Development



Maria Anthonette C. Velasco - Allones

TPB Chief Operating Officer

2021 BOARD OF DIRECTORS



Mark T. Lapid

TIEZA Chief Operating Officer -Vice Chairperson



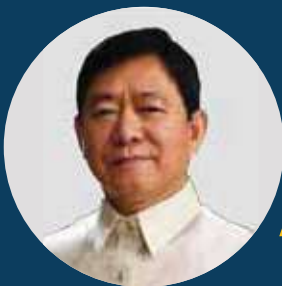
Sec. Bernadette Romulo-Puyat

Department of Tourism - Chairperson



Atty. Edwin R. Enrile

DOT Undersecretary - Permanent Alternate Chairperson



Manila

Eduardo M. Año

DILG Secretary



Epimaco V. Densing III

DILG Undersecretary



Roy A. Cimatu

DENR Secretary



Atty. Analiza R. Teh

DENR Undersecretary



Mark A. Villar

DPWH Secretary



Maria Catalina E. Cabral

DPWH Undersecretary



Emmanuel F. Piñol

MinDA Secretary



Atty. Maximilian A.E Fernandez

DPWH, Chief, Legislative Affairs & Research Division



Dir. Richard Thomas F. Joson

Other Tourism Enterprises



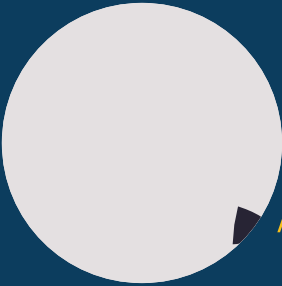
Dir. Roy B. Martin

Tourism Estate Development



Maria Anthonette C. Velasco - Allones

TPB Chief Operating Officer



Dir. Ronald S. Ang

Accommodation Enterprises Sector

2020 BOARD OF DIRECTORS



ATTY. EDWIN R. ENRILE

DOT Undersecretary - Permanent Alternate Chairperson

Edwin R. Enrile is the current Undersecretary for Legal and Special Concerns and Chief of Staff of the Department of Tourism and serves as the Alternate Chairman of the TIEZA Board of Directors.

He is a graduate of Ateneo de Manila University with a degree in Management Economics where he finished Magna cum Laude. He likewise attained his Juris Doctorate from the same university where he became the class salutatorian. In the year 1999, he placed 1st in his Bar Examinations. In 2010, he also received his Master of Business Administration major in Finance from Wharton School in University of Pennsylvania where he finished with honors.

He has been in the government sector since 2001 where he served in the Office of the President of the Republic of the Philippines during the administration of President Gloria Macapagal - Arroyo. He also became the president of Nagaland Development Corporation and Assistant to the President/CEO of Penafraancia Sugar Mill. He also served as the Undersecretary for Operations of the Department of the Interior and Local Government from 2014-2016.



USEC. EPIMACO V. DENISING III. CPA, MBA

DILG Undersecretary - Permanent Alternate Chairperson

USEC. EPIMACO V. DENISING III, the Undersecretary for Operations of the Department of the Interior and Local Government, is widely known as an activist, pro-poor, and an environmentalist. He is a licensed Certified Public Accountant and a Certified Management Accountant. He finished his Master in Business Administration with a gold medal for academic distinction at the Ateneo Graduate School of Business under the Regis University Executive MBA Program.

Prior to joining the Duterte administration, he was the Chief Executive Officer, Chief Finance Officer, and sat in the Board of a number of corporations. He is also a professor of Financial Management & Accounting at the Ateneo Graduate School of Business. He is also a recipient of successive recognitions and academic distinctions.

As the DILG Undersecretary for Operations, USec. Densing III supervises the Planning Service, Information System and Technology Management Service, Financial Management Services, Administrative Service, and the Program Management Office of the Resettlement Governance, Bantay Korapsyon Program, Beach Tourism Management Team, and the Manila Bay Conservation, Rehabilitation and Preservation.



ATTY. ANALIZA R. TEH
DENR Undersecretary

Atty. Analiza Rebuelta-Teh, Undersecretary for Climate Change of the Department Environment and Natural Resources, is a graduate of Bachelor of Science in Major in Marketing Management at De La Salle University. She finished her Bachelor Laws at the University of the Philippines and became a member of the bar in 1998.

After law school, she joined the Department of Environment and Natural Resources (DENR) as Attorney III. Her government service as a lawyer includes serving as Executive Director for the Adjudication Board of the Department of Agrarian Reform (DARAB) and Director for Legal Services of the Housing and Urban Development Coordinating Council (HUDCC). She served as Assistant Secretary for Legal Service, Assistant Secretary for Foreign Assisted and Special Projects Office, and as Undersecretary and Chief of Staff of the Department of Environment and Natural Resources from 2011 to 2016. She was also designated as Supervising Undersecretary for Mining (2017-2020) and Environment (2019-2020).



MARIA ANTHONETTE C. VELASCO - ALLONES
Chief Operating Officer, TPB

COO Velasco - Allones is an educator, OD practitioner, leadership coach and lawyer with extensive professional experience in public sector strategic and reform management. She holds a Master in Public Management from the joint program of the Lee Kuan Yew School of Public Policy-National University of Singapore and the Kennedy School of Government - Harvard University.

She also completed her Master in National Security Administration at the National Defense College of the Philippines, and earned her Bachelor of Arts in Political Science and Bachelor of Laws at the University of the Philippines.

She has served as Assistant Secretary for Personnel at the Department of National Defense; and also as Assistant Secretary at the Department of Labor and Employment. She is a member of the core faculty of the Ateneo School of Government and serves as a subject matter expert for the Career Executive Service Board's (CESB) leadership development program.

COO Velasco - Allones earned the distinction to be the first and only recipient of the prestigious Ten Outstanding Young Men (TOYM) award for HRD in government service in the Philippines. From 2007 to January 2020, she served as Executive Director of the CESB, transforming the key programs on leadership selection, training and development for the higher civil service. Since February 2020, she has been serving as a member of the TIEZA Board of Director upon her appointment as the Chief Operating Officer of the Tourism Promotions Board.



EMMANUEL F. PIÑOL, PhD.
MinDA Secretary

Emmanuel "Manny" Piñol current Secretary of the Mindanao Development Authority. He is a proud public school graduate where he was hailed as class valedictorian both in elementary and high school. He finished his Bachelor's Degree in Development Communication from the University of Southern Mindanao, where he also earned his Master's and Doctorate degrees in Rural Economic Development.

He worked as a print and broadcast journalism until 1991 when he volunteered as closeinwriter to then presidential candidate Fidel V. Ramos. In 1995, he was elected Mayor of his hometown M'lang, as a substitute to his father Bernardo Sr. He became the Governor of North Cotabato in 1998.

Throughout his three-term service, his governance focused on a market-oriented agriculture and jobs generation, which pulled out North Cotabato from the ranks of the country's 10 Poorest Provinces. When his term ended in 2007, poverty incidence in the province was reduced dramatically from 52% to 29%.

He was appointed as Secretary of the Department of Agriculture in 2016. On his first day at the office, he directed a paradigm shift in the policies and programs of the Department. Under his 10-point agenda, the National Color-Coded Agricultural Guide Map (NCCAG) was immediately developed to assist farmers in identifying crops suitable in a specific agricultural land. He also designed a rural credit program to provide marginal farmers and fishers easy access to low-interest rate, zero-collateral financial assistance, and launched a nationwide Solar Power Irrigation System to address water needs of farmers with efficient and low-cost technology.



ATTY. IVY V. ASETRE
Corporate Planning Department



RAQUEL S. DELA CRUZ
Management Information
Systems Department



LEONARDO M. MENDOZA
Internal Audit Department



ATTY. AL CONRAD B. ESPALDON
Corporate Secretary



ANTONIO MARI L. ORONDO
Financial Audit Division



ANNA LEAH R. BAYOT
Strategic Planning Division



EDWIN F. VERDE
Operations Audit Division



ATTY. JOSE T. BECHAYDA, JR.
Monitoring & Evaluation Division



ATTY. MICHELLE C. RIVERA
Litigation Division



ATTY. SHANGRILA C. QUEZON
Legal Services Division



ATTY. JOY M. BULAITAN
Administrative and Finance Sector



DRA. ROSANNA M. OLGADO
Administrative Services Department



RODOLFO E. ANCHETA
Financial Services Department



JOSEFINA U. SORIANO
Human Resource Services Division



MYRNA A. SUAREZ
Treasury Division



ANA RUTH L. MATEO
General Services Division



LEONILA G. DE PERALTA
Accounting Division



CRISTETO G. OCAMPO
Travel Tax Department



EVA M. YU
Budget Division



ATTY. BUMBO S. CRUZ
Privilege Administration Division



PERLITA C. ADEFUIN
Examination Division



ATTY. KAREN MAE G. SARINAS-BAYDO

Tourism Enterprise Zone Management Sector



ATTY. NIÑO RUPERTO F. AQUINO

TEZ Regulation Department



HERNANDO A. ENAL

TEZ Assistance and Monitoring Department



DONALDO R. MALDONADO

Evaluation and Registration Division



ENGR. BERNANDO C. ALARILLA

TEZ Administrator, San Vicente



ERMINA A. PALOMIQUE

Incentives Administration Division



FRANCIS THEODORE B. INITORIO

TEZ Administrator, Mt. Samat



JETRO NICOLAS F. LOZADA

Assets Management Sector



MA. EVELYNE A. FRANCISCO

Business Development Department



ATTY. MA. TERESA C. ALVAREZ

Operations Department



EVA MARIE M. VICEDO

Sales Division



MARLON S. PRIETO

RM, Banaue Hotel & Youth Hostel



MA. ZENaida R. QUIÑAHAN

Business Research & Development Division



ADELFO A. MENDOZA III

RM, Club Intramuros Golf Course



IRENE R. TUMAOb

Business Research & Development Division



ENGR. NESTOR M. DOMALANTA
Architectural and Engineering Services Sector



ENGR. AMELITA S. CAGANDA
Project Evaluation and Planning Department



ENGR. RESURRECCION L. ASPURIA
Construction and Management Department



ENGR. GEOFFREY L. MACALALAD
Project Monitoring Division



ENGR. GREGORY A. OLLER
Construction Supervision Division



ENGR. RADY E. ADAME
Project Evaluation & Design Division



ENGR. ELIEL JOY A. SISON
Contract Management Division

TOURISM INFRASTRUCTURE AND ENTERPRISE ZONE AUTHORITY
CONDENSED STATEMENTS OF FINANCIAL POSITION
December 31, 2020 and 2019
(In Philippine Peso)

	Note	2020	2019 (As Restated)
ASSETS			
Current Assets			
Cash and Cash Equivalents	4	1,314,375,497	1,149,474,488
Investment in Time Deposits	5	400,440,000	14,724,240,534
Financial Assets - Held to Maturity	5	475,000,000	0
Receivables, net	6	48,159,495	554,092,695
Inventories	7	14,165,420	17,739,645
Other Current Assets	8	132,653,261	160,733,841
		2,384,793,673	16,606,281,203
Non-Current Assets			
Financial Assets - Held to Maturity	5	762,278,005	1,237,278,005
Investment in Associate	9	207,628,805	181,126,882
Receivables, net	6	462,595,656	318,457,904
Investment Property, net	10	320,800,023	328,268,035
Property and Equipment, net	11	5,728,375,143	5,398,745,542
Service Concession Assets, net	12	1,802,048,062	1,916,466,746
Other Non-Current Assets	8	135,348,860	148,982,484
		9,419,074,554	9,529,325,598
TOTAL ASSETS		11,803,868,227	26,135,606,801
LIABILITIES			
Current Liabilities			
Financial Liabilities	13	231,765,436	273,442,718
Inter-Agency Payables	14	163,364,005	2,004,406,227
Deferred Credits/Unearned Income	15	103,303,771	103,807,018
Provisions	16	96,755,097	88,983,251
Other Payables	17	28,513,085	33,730,200
		623,701,394	2,504,369,414
Non-Current Liabilities			
Financial Liabilities	13	122,729,870	153,401,024
Trust Liabilities	18	125,512,309	266,822,484
Deferred Credits/Unearned Income	15	1,373,240,685	1,470,157,469
Other Payables	17	47,268,499	0
		1,668,751,363	1,890,380,977
TOTAL LIABILITIES		2,292,452,757	4,394,750,391
Net Assets (Total Assets Less Total Liabilities)		9,511,415,470	21,740,856,410
NET ASSETS/EQUITY			
Share Capital	30	10,850,215	10,850,215
Accumulated Surplus	30	9,500,565,255	21,730,006,195
TOTAL NET ASSETS/EQUITY		9,511,415,470	21,740,856,410

TOURISM INFRASTRUCTURE AND ENTERPRISE ZONE AUTHORITY
CONDENSED STATEMENTS OF FINANCIAL PERFORMANCE
For the Years Ended December 31, 2020 and 2019
(In Philippine Peso)

	Note	2020	2019 (As Restated)
Revenue			
Tax Revenue	19	467,934,245	3,565,509,945
Service and Business Income	20	377,303,188	996,595,394
		845,237,433	4,562,105,339
Current Operating Expenses			
Personnel Services	21	398,051,448	448,060,339
Maintenance and Other Operating Expenses	22	508,211,727	692,245,440
Financial Expenses	23	6,023,059	7,414,052
Direct Costs	24	5,540,916	20,396,614
Non-Cash Expenses	25	245,680,194	484,815,352
		1,163,507,344	1,652,931,797
(Loss)/Surplus from Operations		(318,269,911)	2,909,173,542
Non-Operating Income (Loss)	26		
Gain on Foreign Exchange		3,125,673	17,965,192
Gain on Sale of Assets		17,573	0
Miscellaneous Income		640,261	2,014,172
Losses		(27,020,088)	(16,229,028)
(Loss)/Surplus Before Tax		(341,506,492)	2,912,923,878
Income Tax Expense		247,653	4,376,803
(Loss)/Surplus After Tax		(341,754,145)	2,908,547,075
Net Assistance/Subsidy/ (Financial Assistance/Subsidy/Contribution)	27	(118,281,906)	(718,912,400)
Net (Loss)/Surplus for the Period		(460,036,051)	2,189,634,675

TOURISM INFRASTRUCTURE AND ENTERPRISE ZONE AUTHORITY
STATEMENTS OF CHANGES IN NET ASSETS/EQUITY
For the Years Ended December 31, 2020 and 2019
(In Philippine Peso)

	Note	Accumulated Surplus	Share Capital	Total
BALANCE AT JANUARY 1, 2019		19,487,102,556	10,850,215	19,497,952,771
CHANGES IN NET ASSETS/EQUITY FOR CY 2019				
Surplus for the Year		2,189,634,675		2,189,634,675
Other Adjustments	30	53,268,964		53,268,964
BALANCE AT DECEMBER 31, 2019, As Restated		21,730,006,195	10,850,215	21,740,856,410
CHANGES IN NET ASSETS/EQUITY FOR CY 2020				
Loss for the Year		(460,036,051)		(460,036,051)
Other Adjustments	30	(11,769,404,889)		(11,769,404,889)
BALANCE AT DECEMBER 31, 2020		9,500,565,255	10,850,215	9,511,415,470

TOURISM INFRASTRUCTURE AND ENTERPRISE ZONE AUTHORITY
CONDENSED STATEMENTS OF CASH FLOWS
For the Years Ended December 31, 2020 and 2019
(In Philippine Peso)

	2020	2019 (As Restated)
CASH FLOWS FROM OPERATING ACTIVITIES		
Cash Inflows		
Collection of Income/Revenue	1,785,862,713	7,247,736,340
Collection of Receivables	24,889,114	316,670,138
Receipt of Inter-Agency Fund Transfers	61,749,917	23,627,665
Receipt of Intra-Agency Fund Transfers	115,133,841	243,890,338
Trust Receipts	38,796,297	91,567,710
Other Receipts	15,968,706	19,578,807
Total Cash Inflows	2,042,400,588	7,943,070,998
Cash Outflows		
Payment of Expenses	624,591,611	672,243,555
Purchase of Inventories	15,871,288	48,732,740
Grant of Cash Advances	3,954,004	14,124,038
Prepayments	437,882	1,023,866
Refund of Deposits	28,026,939	23,153,476
Payments of Accounts Payable	1,082,569,493	109,044,870
Remittance of Share on Travel Tax Collections	1,203,210,810	3,486,658,630
Remittance of Personnel Benefit Contributions and Mandatory Deductions	225,349,778	288,852,939
Grant of Financial Assistance/Subsidy/Contribution	0	41,036,087
Release of Inter-Agency Fund Transfers	12,432,701,128	103,324,696
Release of Intra-Agency Fund Transfers	117,636,726	247,665,237
Other Disbursements	33,659,321	76,274,806
Total Cash Outflows	15,768,008,980	5,112,134,940
Net Cash (Used)/Provided by Operating Activities	(13,725,608,392)	2,830,936,058
CASH FLOWS FROM INVESTING ACTIVITIES		
Cash Inflows		
Proceeds from Matured Investments/Redemption of Long-term Investments/Return on Investments	18,491,529,601	331,329,883
Total Cash Inflows	18,491,529,601	331,329,883
Cash Outflows		
Purchase/Construction of Property and Equipment	322,626,856	673,296,686
Purchase of Investments	4,247,355,472	3,590,449,494
Total Cash Outflows	4,569,982,328	4,263,746,180
Net Cash Provided/(Used) In Investing Activities	13,921,547,273	(3,932,416,297)
CASH FLOWS FROM FINANCING ACTIVITIES		
Cash Outflows		
Payment of Long-Term Liabilities	31,026,654	34,385,917
Total Cash Outflows	31,026,654	34,385,917
Net Cash Used In Financing Activities	(31,026,654)	(34,385,917)
NET INCREASE (DECREASE) IN CASH AND CASH EQUIVALENTS	164,912,227	(1,135,866,156)
Effects of Exchange Rate Changes on Cash and Cash Equivalents	(11,218)	25,549
CASH AND CASH EQUIVALENTS AT BEGINNING OF THE YEAR	1,149,474,488	2,285,315,095
CASH AND CASH EQUIVALENTS AT END OF THE YEAR	1,314,375,497	1,149,474,488

TOURISM INFRASTRUCTURE AND ENTERPRISE ZONE AUTHORITY
STATEMENT OF COMPARISON OF BUDGET AND ACTUAL AMOUNTS
For the Year Ended December 31, 2020
(In Philippine Peso)

Particulars	Budgeted Amounts		Actual Amounts on Comparable Basis	Difference Between Final Budget and Actual Amounts (3) = (1) - (2)
	Original	Final		
		(1)		
			(2)	
RECEIPTS				
Tax Revenue	3,700,000,000	622,796,000	467,934,245	154,861,755
Business Income	462,250,000	207,691,000	169,953,874	37,737,126
Service Income	4,971,000	1,486,000	1,494,487	(8,487)
Other Income	4,808,000	6,382,000	4,622,228	1,759,772
Other Sources of Fund	0	1,069,254,000	881,670,521	187,583,479
	4,172,029,000	1,907,609,000	1,525,675,355	381,933,645
PAYMENTS				
Personnel Services	526,265,000	443,525,000	389,751,466	53,773,534
Maintenance and Other Operating Expenses	762,744,900	617,020,114	395,464,689	221,555,425
Capital Outlay	2,841,564,000	743,220,000	703,115,031	40,104,969
Debt Payment	32,937,000	32,937,000	31,026,654	1,910,346
Finance Cost	8,518,100	7,746,886	6,317,515	1,429,371
	4,172,029,000	1,844,449,000	1,525,675,355	318,773,645
NET RECEIPTS/PAYMENTS	0	63,160,000	0	63,160,000



OUR MISSION

To contribute to national tourism development goals and showcase Philippine culture by designating, supervising, and regulating sustainable Tourism Enterprise Zones; undertaking viable Tourism Infrastructure Projects; and managing assets.

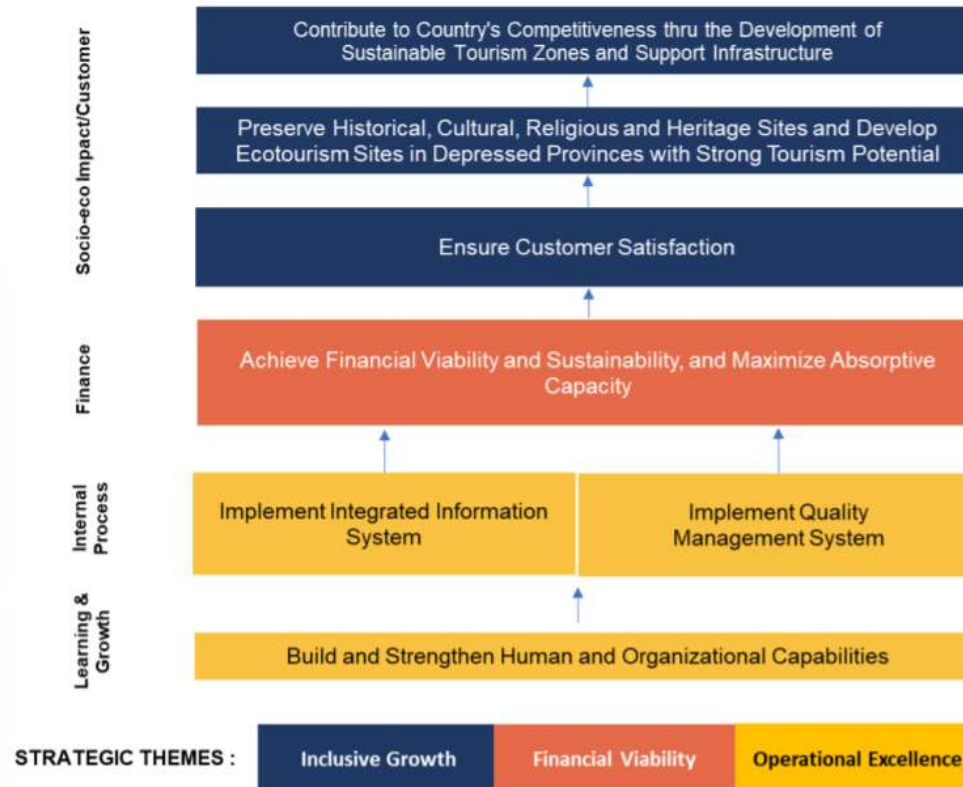
OUR CORE VALUES

EI²

1. Excellence
2. Integrity
3. Innovation

TOURISM INFRASTRUCTURE AND ENTERPRISE ZONE AUTHORITY CHARTER STATEMENT AND STRATEGY MAP

VISION : By 2026, TIEZA is a globally recognized tourism development agency and a primary catalyst for inclusive and sustainable socio-economic growth





TIEZA WHISTLEBLOWING POLICY

A. OBJECTIVE

The TIEZA Whistleblowing Policy is issued to enable any concerned individual, either TIEZA employees or non-TIEZA employees, to report and provide information, anonymously if requested, and testify on matters involving acts or omissions of the TIEZA Board of Directors, Officers and Employees that are illegal, unethical, violate good governance principles, contrary to public policy and morals, promote unsound and unhealthy business practices that are grossly disadvantageous to TIEZA and/or the Government.

B. COVERAGE

The TIEZA Whistleblowing Policy shall be applicable to all the members of the TIEZA Board of Directors, Officers and employees, whether permanent, temporary or co-terminus including those employed under Contracts of Service/Job Orders.

C. DEFINITION OF TERMS

1. TIEZA employee – shall refer to the TIEZA Board of Directors, Officers and employees, whether permanent, temporary, co-terminus or directly hired contractual, including those employed under Contracts of Service/Job Orders.

2. TIEZA Diligence Monitoring Committee (TDMC) – shall refer to the Committee tasked with handling the implementation of this Policy.

The TDMC shall be composed of the following:

Chairman: Department Manager - Administrative Services Department

Vice-Chairman: Assistant Chief Operating Officer – Office of the Assistant Chief Operating Officer for Administration and Finance Sector

Members:

Department Manager – Legal Department

Manager - Human Resource Services Division

Manager – Management Information Systems Department

TEA – Union Representative

3. Reportable Matters – matters that may be brought to the attention of the TDMC through this Policy as enumerated in Section D.

4. Reporting Channels – the following are the dedicated Reporting Channels which the Whistleblower can use to file any Reportable Matter:
 - a. TIEZA website : <http://tieza.gov.ph>
 - b. Face-to-Face meetings : the TDMC
 - c. E-mail : hrdtieza@gmail.com
 - d. Mail : Tourism Infrastructure and Enterprise Zone Authority 6th and 7th floors, Tower 1, Double Dragon Plaza, Macapagal Ave., cor. EDSA extension, Pasay City
 - e. Telephone : 512-04-76
 - f. Fax :
5. Respondent – the person who is the subject of a Whistleblowing Report filed through any of the Reporting Channels
6. Retaliatory Actions - refers to negative or obstructive responses or actions carried out by a Respondent in retaliation against a Whistleblower, such as, but not limited to, administrative or criminal proceedings commenced or pursued, reprisals or threats against the whistleblower and/or those TIEZA employees supporting him/her or any of the whistleblower's relatives, such as, but not limited to, forcing or attempting to force any of them to resign, retire or transfer, giving negative performance appraisals, fault-finding, undue criticism, alienation, blacklisting and other similar acts, discrimination or harassment in the TIEZA workplace carried out by a Respondent against a Whistleblowing Employee.
7. Whistleblower - any concerned individual, TIEZA employee or group of TIEZA employees who reports a Reportable Condition through any of the Reporting Channels.
8. Whistleblowing Report (WR) - refers to a Complaint filed by a Whistleblower about a Reportable Condition.

D. SCOPE OF REPORTABLE CONDITIONS

Whistleblowing is the disclosure of and/or giving of evidence to information of such acts or omissions that are illegal, unethical, violate good governance principles, contrary to public policy and morals, promote unsound and unhealthy business practices that are grossly disadvantageous to TIEZA and/or the Government, such as, but not limited to:

- a. Abuse of Authority;
- b. Bribery;
- c. Conflict of Interest;
- d. Destruction/Manipulation of Records;
- e. Fixing;
- f. Making False Statements;
- g. Malversation;
- h. Misappropriation of Assets;
- i. Gross inefficiency;
- j. Grave Misconduct
- k. Money Laundering;

- l. Nepotism;
- m. Plunder;
- n. Receiving a Commission;
- o. Solicitation of Gifts;
- p. Taking Advantage of Corporate Opportunities;
- q. Undue Delay in Rendition of Service;
- r. Undue influence and;
- s. Violation of Procurement laws.

Whistleblower may also report such other acts or omissions that otherwise involve violations of the following laws, rules and regulations:

- a. R.A. No. 6713, "Code of Conduct and Ethical Standards for Public Officials and Employees";
- b. R.A. No. 3019, "Anti-Graft and Corrupt Practices Act"; Conflict of Interest;
- c. R.A. No. 7080, as amended "The Plunder Law";
- d. Book II, Title VII, Crimes Committed by Public Officers, The Revised Penal Code;
- e. Executive Order (E.O.) No. 292, s. 1987, "Administrative Code of 1987"; Misappropriation of Assets;
- f. Code of Ethical Principles and Rules of Conduct for TIEZA Officers and Employees;
- g. Violations of the TIEZA's Charter, Republic Act (R.A) No. 9593 and its Implementing Rules and Regulations;
- h. TIEZA Code of Corporate Governance;
- i. TIEZA Fit and Proper Rule and;
- j. Other applicable laws and regulations.

E. PROCEDURES IN HANDLING WHISTLEBLOWING REPORTS (WR)

1. FILING OF WR

1.1. Who may file - Any concerned individual or TIEZA employee who witnesses or becomes aware of any attempted, ongoing or consummated Reportable Conditions involving any TIEZA employee may file the WR. The Whistleblower who files the WR anonymously may choose to provide a manner by which he/she can be contacted without jeopardizing his/her anonymity. Such means shall include, but shall not be limited to using an e-mail, a prepaid mobile number and the like.

1.2. Where to File - The WR shall be filed with the TDMC or through any of the Reporting Channels.

1.3. Form of the WR: The WR must be in writing and shall contain the following:

- a. The Respondent must be clearly identified by his/her full name and position;
- b. The specific condition(s), action(s), and/or omission(s) being complained about, as well as the corresponding laws, rules and regulations allegedly violated and;

- c. Documentary and other evidence to support the allegations.

2. PRELIMINARY EVALUATION OF THE WR

2.1. The TDMC will make the initial determination of whether or not information provided may be considered as a Reportable Condition. If the TDMC determines that such information does not qualify as a Reportable Condition, the same shall be treated as ordinary complaint which will be acted on accordingly in accordance with applicable TIEZA policy, or existing rules and regulations.

The TDMC reserves the right to disregard WR's that are vague, ambiguous, patently without merit, or are clearly harassment complaints against the Respondent/s. The TDMC shall communicate its initial findings on such WR to the Whistleblower who will be given the opportunity to substantiate the same, failing in which the matters raised in the WR will be considered closed and terminated.

3. FULL INVESTIGATION

3.1. If the TDMC finds the WR sufficient in form and substance, the TDMC shall conduct an investigation, part of which will involve informing the Respondent of the allegations against him/her and requiring the Respondent to submit comments within fifteen (15) calendar days from receipt thereof.

The TDMC shall furnish the Whistleblower a copy of the comments of the Respondent, and shall give him/her opportunity to provide more information or controverting evidence within fifteen (15) calendar days from receipt of the copy of the Respondent's comments. If the Whistleblower submits additional information or evidence, the TDMC shall likewise give the Respondent the opportunity to submit rebutting evidence.

3.2. If the TDMC is satisfied that all the information and evidence necessary for the resolution/decision of the WR are ready on hand, it may proceed to draft the corresponding resolution/decision of the WR and submit its recommendation to the Chief Operating Officer and the TIEZA Board of Directors.

4. FINAL ACTION ON THE TDMC's REPORT

4.1. In cases of WR filed against TIEZA employees (other than the members of the TIEZA Board), the TIEZA Board of Directors in consideration of the resolution/decision and/or recommendation of the TDMC, may pursue any of the following actions:

- a. Dismiss the WR for want of palpable merit;
- b. Impose disciplinary action or sanction against the Respondent pursuant to existing rules and regulations;
- c. Indorse to the proper Government Agency, such as the Office of the Ombudsman and/or Civil Service Commission, the pursuit of the criminal and/or administrative processes against the Respondent;

- d. Enjoin the TIEZA Management to comply with applicable laws or jurisprudence and/or to undertake corrective measures to address the matters raised in the Complaint and;
- e. Consider the TDMC report closed and terminated if the response of the Respondent is found to be adequate.

4.2. In cases of WR's filed against the members of the TIEZA Board of Directors, the TDMC shall submit its recommendation to the Governance Commission for GOCCs for appropriate action.

F. GENERAL GUIDELINES

1. Withdrawal of Report by the Whistleblower. In the event that the Whistleblower withdraws his/her WR, the investigation shall continue provided that the evidence gathered is sufficient as determined by the TDMC.

2. Resignation of Respondent pending Completion of Investigation. In the event that the Respondent resigns prior to the final resolution of the case against him, the investigation shall still continue provided that the evidence gathered is sufficient as determined by the TDMC.

3. Confidentiality - Except when the whistleblower does not invoke anonymity and/or confidentiality under this Policy, the TDMC shall ensure confidentiality of all information arising from WR's. It shall treat all reports, including the identity of the whistleblower and the person/s complained of in a confidential and sensitive manner. The identity of the whistleblower will be kept confidential, unless compelled by law or the Courts to be revealed, or unless the whistleblower authorized the release of his/her identity.

4. Protection of Concerned Individual against Retaliatory Actions. Retaliatory acts against a concerned individual who submits WR's in good faith shall not be tolerated by the TIEZA which shall extend possible assistance to the whistleblower under the law.

5. Protection of TIEZA Employee against Retaliatory Actions.

- a. No administrative action shall be entertained or pursued by TIEZA against a TIEZA Employee who submits WR's and who is deemed protected under these guidelines and he/she shall be extended possible assistance under the law and;
- b. No retaliatory action shall be taken against a Whistleblower who is a TIEZA Employee such as, but not limited to the following:
 - i. discriminatory action;
 - ii. reprimand;
 - iii. punitive transfer;
 - iv. demotion;
 - v. evident bias in performance evaluation;

- vi. attachment of adverse notes in the personnel file;
- vii. accusations of disloyalty and dysfunction;
- viii. public humiliation;
- ix. the denial or work necessary for promotion;
- x. the denial or work necessary for promotion;
- xi. termination of contract and;
- xii. any acts or threats that adversely affect the rights and interest of the whistleblower.

Any TIEZA employee who refuses to follow orders to perform an act that would constitute a violation of this provision shall likewise be protected from retaliatory actions.

6. Whistleblower is a Party to the Reportable Conditions

A Whistleblower, who is a party in the Reportable Condition, shall be accorded protection and assistance by TIEZA in accordance with this Policy provided that:

- a. The whistleblower shall formally undertake to actively participate in the investigation and testify in the appropriate proceedings to be filed against the Respondent/s;
- b. He/She has personal knowledge of material facts and information regarding the Reportable Condition and;
- c. He/She should not appear to be the guiltiest.

7. No Breach of Duty of Confidentiality: A Whistleblower that has an obligation by way of oath, rule or practice to maintain confidentiality of information shall not be deemed to have committed a breach of confidentiality if he/she makes a Protected Disclosure of such information.

G. REMEDIES AND SANCTIONS

- 1. Retaliatory Actions: Any TIEZA employee, who does, causes or encourages retaliatory actions as defined under these Policy against a Whistleblower and/or TIEZA employees supporting him/her or any of his/her relatives shall be subjected to administrative, civil and/or criminal proceedings.
- 2. False, Untrue, Misleading and Malicious Reports: If a Whistleblower makes allegations that are determined to be fabricated or malicious falsehoods, and/or he/she persists in making them, appropriate legal action may be taken against him/her by TIEZA.

H. EFFECTIVITY

This Policy becomes effective upon approval of the TIEZA Board of Directors on July 24, 2018.



TOURISM INFRASTRUCTURE AND ENTERPRISE ZONE AUTHORITY

 (02) 8249-5900

6TH and 7TH Floors, Tower 1 Double Dragon Plaza,
Double Dragon Meridian Park, Macapagal Avenue
Corner EDSA Extension, Bay Area, Pasay City



www.tieza.gov.ph



@TIEZAofficial

TIEZA WORKS