

TOURISM INFRASTRUCTURE AND ENTERPRISE ZONE AUTHORITY

Component					Baseline		Target	
	Objective/Measure	Formula	Weight	Rating Scale	2015	2016	2017	
Social Impact	SO 1	Contribute to country's competitiveness thru the development of sustainable tourism zones and support infrastructure						
	SM 1	Development and Implementation of the Revised 5-Year Strategic Development Plan for TIEZA's Infrastructure Projects	Actual Accomplishment	10.00%	All or nothing	Board-approved 5-Year Tourism Infrastructure Program	Implementation of the Compliance with the 5-Year Tourism Infrastructure Plan	Board-Approved Revised 5-Year Strategic Development Plan for Infrastructure Projects
	SO 2	Preserve Historical, Cultural, Religious and Heritage Sites and Develop Ecotourism Sites in Depressed Provinces with Strong Tourism Potential						
	SM 2	Conservation of World Heritage Sites based on NCCA MOA	Actual Accomplishment	10.00%	All or nothing	N/A	N/A	Final Report for the Disaster Risk and Conservation Assessment for the following sites: 1. Church of La Immaculada; 2. Church of San Agustin; 3. Church of La Asuncion de Nuestra Señora; 4. Church of Sto. Tomas de Villanueva; and 5. Historic City of Vigan
	SM 3	Development of ecotourism sites in depressed provinces	No. of ecotourism sites developed as determined by NOA (based on the 2016 board-approved projects)	10.00%	(Actual/Target) x Weight	5	-	10 projects
		Sub-total		30.00%				

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Financial	SO 3	Maximize Absorptive Capacity based on Approved Plans and Programs						
	SM 4	Allotment Utilization Index: Value of Tourism Infrastructure Projects issued with Notice of Award as per Allocated amount of Board-approved Projects within a 1 year period	Amount of projects issued with Notice of Award / Total allocated Board-approved projects within 1-year period	7.50%	(Actual/Target) x Weight	-	-	65%
	SO 4	Achieve Financial Viability and Sustainability of Assets						
	SM 5	Net income from all operating entities	Gross Revenues from all operating entities less operating expenditures (before depreciation)	10.00%	₱120 Million and above = 10% ₱85 Million to ₱119 Million = 5% less than ₱77 Million = 0%	N/A	₱76.63M	₱85 Million
		Sub-total		17.50%				
Customers/ Stakeholders	SO 5	Institutionalize a TIEZA Brand Anchored on Transparency, Efficiency and Quality for Service, and Being Environment Friendly and Filipino-themed for Projects						
	SM 6	Stakeholders Satisfaction Survey for All Services	% of stakeholders who rated TIEZA service as Satisfactory (rating of 4 and 5 in a 5-point rating scale) / Total no. of stakeholders surveyed	5.00%	All or Nothing	N/A	N/A	Establish Baseline ¹
		Sub-total		5.00%				

¹ Should include all stakeholders of TIEZA for all its services.

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Internal Process	SO 6	Implemented Automated Information System						
	SM 7	Information Systems integrated (TIMBA)	Actual Accomplishment	5.00%	All or Nothing	N/A	Development of Budget Management Monitoring System	Implementation of Budget Management Monitoring System
	SM 8	Development of the New Integrated Automated Information System	Actual Accomplishment	5.00%	All or Nothing	N/A	N/A	ManCom Approved New Integrated Information System
	SO 7	Rationalize Development and Management of TEZs and Key TIEZA Assets and Projects						
	SM 8	Percent of milestones achieved in the TEZ Flagship Program against the target within the year	Weight of milestones achieved over total weight of target milestones	10.00%	Milestone/s achieved	100%	100%	100% of targeted milestones ²
	SM 9	Percentage of TEZ applications processed on time	(Number of TEZ applications processed within 150 working days over total no. of TEZ applications received) x 100	7.50%	(Actual/Target) x Weight	N/A	N/A	75%

² Based on the milestones provided by TIEZA for the 2 TEZs: Corregidor and Panglao Bay Premier

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	SO 8	Quality Management System					
	SM 10	ISO Certification	Actual Accomplishment	For target (a): 5.00% For target (b): 5.00%	For Target (a): All or Nothing For Target (b): All or Nothing	ISO Certification of 3 out of 3 core processes N/A	a. ISO 9001:2008 Certification maintained and b. Readiness Assessment for ISO 9001:2015
		Sub-total		37.50%			
Learning and Growth	SO 9	Build and Strengthen Human and Organizational Capabilities					
	SM 11	Required Competency Complied	a. Establish Baseline (SG17 and below) b. No. of Managers and Supervisors with individual Career and Development Plan / Total No. of Managers and Supervisors with Established Competency Profile	For target (a): 5.00% For target (b): 5.00%	For Target (a): (Actual / Target) x Weight For Target (b): (Actual / Target) x Weight	Board-Approved Competency Based Human Resource System Established Competency Baseline for 167 employees	a. Establish Competency Baseline for 246 employees (SG 17 & below) b. Board-approved Training Plan for 160 employees (Managers & Supervisors)
		Sub-total		10.00%			
		Total		100.00%			